IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

DILLON GAGE INCORPORATED OF	§	
DALLAS	§	
Plaintiff,	§	
	§	
vs.	§	CIVIL ACTION NO. 3:18-CV-1555-B
	§	
CERTAIN UNDERWRITERS AT	§	
LLOYD'S, SUBSCRIBING TO POLICY	§	
NO. EE1701590	§	
Defendant.	§	

APPENDIX FOR DEFENDANT'S BRIEF IN SUPPORT OF DEFENDANT'S MOTION FOR SUMMARY JUDGMENT

Respectfully submitted,

HOLMAN FENWICK WILLAN

/s/ Gerard J. Kimmitt, II

Gerard J. Kimmitt, II

Texas Bar No.: 11427500; Federal ID No.: 08454

Susan H. Swanson

Texas Bar No.: 24038955; Federal ID No.:37969

5151 San Felipe, Suite 400 Houston, Texas 77056 Telephone: (713) 917-0888

Facsimile: (713) 953-9470 jerry.kimmitt@hfw.com susan.swanson@hfw.com

ATTORNEY FOR DEFENDANT,

CERTAIN UNDERWRITERS AT LLOYD'S,

SUBSCRIBING TO POLICY NO. EE1701590

RUSSELL & WRIGHT, PLLC

/s/ Michael C. Wright

Michael C. Wright

Texas Bar No. 22049807

mwright@rwtrial.com

RUSSELL & WRIGHT, PLLC

15770 Dallas Parkway, Suite 1050

Dallas, Texas 75248

Telephone: (972) 267-8400 Facsimile: (972) 267-8401

LOCAL COUNSEL FOR DEFENDANT,

CERTAIN UNDERWRITERS AT LLOYD'S,

SUBSCRIBING TO POLICY NO. EE1701590

CERTIFICATE OF SERVICE

A true and correct copy of this document was served via the Court's EC/MCF electronic filing services on the following counsel on this 23rd day of April 2019:

/s/ Gerard J. Kimmitt, II
Gerard J. Kimmitt, II

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

DILLON GAGE INCORPORATED OF DALLAS Plaintiff,	\$ \$ \$	
vs.	<i>\$</i>	CIVIL ACTION NO. 3:18-CV-1555-B
CERTAIN UNDERWRITERS AT	§	
LLOYD'S, SUBSCRIBING TO POLICY	§	
NO. EE1701590	§	
Defendant.	§	

AFFIDAVIT OF GERARD J. KIMMITT, II

STATE OF TEXAS \$
HARRIS COUNTY \$

Before me, the undersigned notary, on this day personally appeared Gerard J. Kimmitt, II, the affiant, a person whose identity is known to me. After I administered an oath, affiant testified as follows:

- 1. "My name is Gerard J. Kimmitt, II. I am competent to make this affidavit. The facts stated in this affidavit are within my personal knowledge and are true and correct.
- 2. I am a licensed attorney in the State of Texas and counsel of record for Defendant Certain Underwriters at Lloyd's, Subscribing to Policy No. EE1701590 ("Underwriters" or "Defendant"). As such, I have personal knowledge of this lawsuit, including the documents produced in this lawsuit.
- 3. Attached to Defendant's Motion for Summary Judgment are the following exhibits:

- A. A true and correct copy of the Affidavit of Gerard J. Kimmitt, II;
- B. A true and correct copy of the Plaintiffs' First Amended Complaint;
- C. A true and correct copy of Defendant's First Amended Answer;
- D. A true and correct copy of JLT Policy No. EE1701590 (UW000092-000133);
- E. A true and correct copy of FRCP 56(c)(1)(A) Stipulations;
- F. A true and correct copy of an email regarding new customer online application submission to Dillon Gage with name listed as Kenneth Bramlett including identifying information, dated January 28, 2018 (DILLON GAGE 000335-000337);
- G. A true and correct copy of PNC Bank check #121 in the amount of \$549,000.00 from the joint account of Kenneth and Laurie Bramlett, dated January 29, 2018 (DILLON GAGE 000317-000318);
- H. A true and correct copy of a deposit ticket for check #121 with attached copy of check deposited by Dillon Gage with BBVA Compass, dated January 30, 2018 (CB000001-000002);
- I. A true and correct copy of a Sales Invoice from Dillon Gage to Kenneth Bramlett in the amount of \$549,000.00, dated February 12, 2018 (DILLON GAGE 000297);
- J. A true and correct copy of photos of packaging, and summaries of containers, box types, and closing date and time for three packages shipped to Kenneth Bramlett via UPS (DILLON GAGE 000302-000308);
- K. A true and correct copy of page 12 of the Premier Report dated March 21, 2018 setting forth the tracking information for the three (3) packages shipped on February 12, 2018 (DILLON GAGE 000400);
- L. A true and correct copy of a UPS Tracking Summary for three (3) packages shipped on February 12, 2018 (DILLON GAGE 000338-000340);
- M. A true and correct copy of an email from Brian Carnahan to Kenneth Bramlett providing three tracking numbers (DILLON GAGE 000358);
- N. A true and correct copy of records from United Parcel Service, Inc. regarding Dillon Gage Incorporated of Dallas (UPS 47-53);

- O. A true and correct copy of an email from Kenneth Bramlett to Brian Carnahan placing a second order with Dillon Gage, dated February 13, 2018 (DILLON GAGE 000374);
- P. A true and correct copy of PNC Bank check # 647, dated February 13, 2018, to Dillon Gage from the joint account of Kenneth and Laurie Bramlett, in the amount of \$655,000.00 (DILLON GAGE 000313-000314);
- Q. A true and correct copy of a BBVA Compass deposit slip for PNC Bank check # 647, dated February 13, 2018 (CB000015-000016);
- R. A true and correct copy of a BBVA Compass draft with details of check to Dillon Gage in the amount of \$655,000 from February 13, 2018 through March 8, 2018 (CB000152-000153);
- S. A true and correct copy of a Sales Invoice from Dillon Gage to Kenneth Bramlett in the amount of \$654,996.50, dated February 22, 2018 (DILLON GAGE 000298);
- T. A true and correct copy of page 11 of the Premier Report dated March 21, 2018 setting forth the UPS tracking information for the five (5) packages shipped on February 22, 2018 (DILLON GAGE 000417);
- U. A true and correct copy of a UPS Tracking Summary for five (5) packages shipped on February 22, 2018 (DILLON GAGE 000320-000333);
- V. A true and correct copy of an affidavit of "Forged/Unauthorized Maker Signature" signed by Laurie Bramlett and related to Check #647, dated February 26, 2018 (DILLON GAGE 000310);
- W. A true and correct copy of a large dollar notification from Compass's vendor indicating that Check #647 was unauthorized (forged counterfeit) and that PNC Bank would be sending it back, dated March 1, 2018 (CB000024-000027);
- X. A true and correct copy of a large dollar notification from BBVA's vendor indicating that Check #121 was unauthorized (forged counterfeit), and that an additional item issued by the same customer to Dillon Gage would be returned to Compass for the same reasons, dated March 8, 2018 (CB000004-000007);
- Y. A true and correct copy of an affidavit of "Forged/Unauthorized Maker Signature" signed by Laurie Bramlett and related to Check #121, dated March 14, 2018 (DILLON GAGE 000309);

- Z. A true and correct copy of correspondence from Hedrick Kring PLLC to JLT Specialty Limited regarding "Bramlett packages claim", dated April 16, 2018 (UW000217-000218);
- AA. A true and correct copy of correspondence from ARK to JLT Specialty Ltd regarding "Theft of Gold Coins", dated April 26, 2018 (UW000134-000136);
- BB. A true and correct copy of pages 32-36 of Laurie Bramlett's Deposition Transcript; and
- CC. A true and correct copy of pages 41-46 of Kristopher Vecchio's Deposition Transcript.

FURTHER AFFIANT SAYETH NOT.

Gerard J. Kimmitt, II

SWORN TO and SUBSCRIBED before me by Gerard J. Kimmitt, II on April 23, 2019.

ANGELA FLORES RODRIGUEZ My Notary ID # 124608512 Expires April 2, 2020 Notary Public in and for The State of Texas Case 3:18-cv-01555-B Document 21 Filed 10/26/18 Page 1 of 8 PageID 144

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

DILLON GAGE INCORPORATED OF	§	
DALLAS	§	
	§	
Plaintiff,	§	
	§	
V.	§	CAUSE NO. 3:18-CV-01555
	§	
CERTAIN UNDERWRITERS AT LLOYD'S	§	
SUBSCRIBING TO POLICY NO. EE1701590	§	
and UPS CAPITAL INSURANCE	§	
AGENCY, INC.	§	
•	§	
Defendants.	§	JURY TRIAL DEMANDED

PLAINTIFF'S [PROPOSED] FIRST AMENDED COMPLAINT

Plaintiff Dillon Gage Incorporated of Dallas ("Dillon Gage" or "Plaintiff") files its First Amended Complaint ("First Amended Complaint") against Defendants Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590. Through this First Amended Complaint, Dillon Gage adds UPS Capital Insurance Agency, Inc. as a party Defendant.

In support of this First Amended Complaint, Dillon Gage states as follows:

I. NATURE OF THE ACTION

1. This is an action brought by Dillon Gage against Defendants Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590 ("Lloyd's Defendants" or "Underwriters") for their wrongful refusal to pay two claims pursuant to insurance policy number EE1701590 (the "Lloyd's Insurance Policy"), and UPS Capital Insurance Agency, Inc. ("UPS Insurance") (collectively with Lloyd's Defendants, "Defendants"), for their wrongful refusal to pay two claims pursuant to Flexible Parcel Insurance policy number 15914024-10625-4 (the "UPS Policy") (collectively with the Lloyd's Insurance Policy, the "Insurance Policies"), all relating to three

packages of precious metal coins stolen on February 13, 2018 and five packages of precious metal coins stolen on February 22, 2018.

II. THE PARTIES

- 2. Plaintiff Dillon Gage Incorporated of Dallas is a Texas corporation with its principal place of business in Dallas County, Texas.
- 3. Defendants Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590 is a foreign citizen, located in London, England, having its principal place of business in the United Kingdom. Having already appeared in the above-captioned lawsuit, Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590 may be served with Plaintiff's First Amended Complaint through its counsel of record Gerard J. Kimmitt, II, located at 5151 San Felipe, Suite 400, Houston, Texas 77056. Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590 is defined to mean: (1) Ascot Syndicate 1414 ASC; (2) Chubb Syndicate 2488 CGM; (3) Axis Syndicate 1686 AXS; (4) Axis Syndicate 1686 AXS; (5) Arch Syndicate 2012 AAL; (6) Ark Syndicate 4020 ARK; (7) ANV Syndicate 1861 ANV; (8) Atrium Syndicate 609 AUW; (9) Endurance Syndicate 5151 ENH; (10) Apollo Syndicate 1969 APL; (11) Brit Syndicate 298 BRT; (12) MS Amlin Syndicate 2001 AML; (13) Aspen Syndicate 4711 ASP; (14) Liberty Syndicate 4472 LIB; (15) Novae Syndicate 2007 NVA; (16) Markel Syndicate 3000 MKL; (17) Allied World Syndicate 2232 AWH; and (18) Chaucer Syndicate 1084 CSL.
- 4. Defendant UPS Capital Insurance Agency, Inc. is a Delaware corporation doing business in Texas whose principal place of business is, upon information and belief, located in Georgia. Defendant UPS Capital Insurance Agency, Inc. may be served with a citation and Plaintiff's First Amended Complaint via its registered agent for service of process, Corporation

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Service Company *d/b/a* CSC-Lawyers Incorporating Service Company, 211 E. 7th Street, Suite 620, Austin, Texas 78701-3218.

III. JURISDICTION AND VENUE

- 5. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. §1332(a) in that:
 - (a) Dillon Gage Incorporated of Dallas is a Texas corporation with its principal place of business in Dallas County, Texas;
 - (b) Defendants Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590 are foreign citizens, located in London, England, having their principal place of business in the United Kingdom;
 - (c) UPS Capital Insurance Agency, Inc. is incorporated in Delaware and, upon information and belief, has its principal place of business in Georgia; and
 - (d) The amount in controversy, exclusive of interests and costs, exceeds the sum of \$75,000.00.
- 6. This Court has personal jurisdiction over Defendants pursuant to the long-arm statute of Texas and Tex. Civ. Prac. & Rem. Code § 17.042 and Tex. Ins. Code § 21.42 because, upon information and belief, Defendants:
 - (a) are licensed and authorized to do business in Texas;
 - (b) are eligible surplus lines insurers in Texas; and/or
 - (c) have, within the relevant time period, transacted business in Texas.
- 7. Venue is proper in this District pursuant to 28 U.S.C. § 1446(a) in that this Court occupies the district and division in which Plaintiff's Original Petition was filed.

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IV. FACTS APPLICABLE TO ALL CLAIMS

- 8. Plaintiff is a wholesaler of bullion coins and precious metals products. Plaintiff purchased the Lloyd's Insurance Policy from JLT Specialty Limited for claims made during the period of May 12, 2017 to May 12, 2018 to cover all risks for Plaintiff's "coins, numismatics, paper money and material of like kind and nature including but not limited to rare coins, bullion coins and the items of a numismatic interest, precious or semi-precious metals . . ." (collectively, "Plaintiff's Coins"). The Lloyd's Insurance Policy covered all risks to Plaintiff's Coins "[w]hilst being shipped via . . . means detailed below . . . within the normal course of transit. Limits stated are 'any one package' and include conveyances to and from insured shipping services." United Parcel Service is a covered shipping service with \$200,000.00 in coverage per package subject to a deductible of \$10,000.00 per loss.
- 9. On February 12, 2018, Dillon Gage shipped three packages containing 400 American Gold Eagle coins, two \$5.00 gold Liberty coins, and one \$10.00 gold Liberty coin collectively worth \$549,000.00 to Kenneth Bramlett in Mountain Brook, Alabama via UPS next day air. After the packages had been picked up by UPS, an unknown person logged into UPS' MyChoice delivery system and rerouted the packages to a UPS location in Birmingham, Alabama. On February 13, 2018, three minutes after the three packages were delivered to the UPS facility in Birmingham, Alabama, an unknown criminal entered the facility and took the packages. UPS did not request a method of identification from the criminal, but he was described and captured on a video recording device as being of a different race from Kenneth Bramlett.
- 10. Without knowledge that an individual other than Kenneth Bramlett took the packages shipped on February 12, 2018, on February 22, 2018, Dillon Gage shipped five packages containing in the aggregate 475 1 oz. American Gold Eagle coins collectively worth \$655,000.00

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to Kenneth Bramlett in Mountain Brook, Alabama. As before, after the packages had been picked up by UPS, an unknown person logged into UPS' MyChoice delivery system and rerouted the packages to a Birmingham, Alabama UPS store, where they were stolen by an unknown criminal.

- 11. All the packages were covered by the UPS Policy for physical loss of the packages from any cause during the course of their transportation by UPS. Dillon Gage made claims against UPS Insurance on the UPS Policy for the theft of the packages (the "UPS Claims"), which UPS Insurance wrongfully denied by a letter dated May 30, 2018.
- 12. On March 12, 2018, Dillon Gage filed two claims with the Lloyd's Defendants (the "Lloyd's Claims") (collectively with UPS Claims, the "Claims"). By a letter dated April 26, 2018, Lloyd's Defendants have refused to pay Dillon Gage's Claims.

V. CAUSES OF ACTION

Count 1: Breach of Contract

- 13. Plaintiff incorporates by reference each and every allegation contained in paragraphs 1 through 12 above, as if the same were set forth in full herein.
- 14. The Lloyds' Insurance Policy and UPS Insurance Policy are valid and binding contracts between the respective parties.
- 15. Plaintiff suffered two losses of Plaintiff's Coins in transit at UPS. The eight packages were stolen or lost, which are covered perils under the Insurance Policies. Defendants' failure and refusal, as described above, to pay the adequate compensation as they are obligated to do under the terms of the Insurance Policies in question and under the laws of the State of Texas constitutes a breach of Defendants' contract with Plaintiff. As a result of this breach of contract, Plaintiff has suffered the damages that are described in this First Amended Complaint.

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Count 2: Texas Insurance Code Violations

- 16. Plaintiff incorporates by reference each and every allegation contained in paragraphs 1 through 15 above, as if the same were set forth in full herein.
- 17. Defendants' conduct in investigating, processing, delaying, and/or refusing payment of the Claims constitutes multiple violations of the Texas Insurance Code, and constitutes unfair or deceptive acts or practices in the business of insurance prohibited by Chapter 541, subchapter B of the Texas Insurance Code; and rules and regulations addressed by the Texas Board of Insurance, and defined in section 17.46 of the Texas Business and Commerce Code as follows:

 (i) failing, under section 541.060(a)(3), to promptly provide Plaintiff a reasonable explanation of the basis for Defendants' denial of the Claims; (ii) refusing, under section 541.060(a)(7), to pay Plaintiff's Claims without conducting a reasonable investigation; (iii) making misrepresentations to Plaintiff, under section 541.060(a)(l) of the Texas Insurance Code, regarding material facts and Insurance Policy provisions relating to the coverage at issue; and, (iv) any and all other acts or conduct which may be uncovered during the discovery phase and/or trial of this lawsuit.
- 18. Defendants also committed prohibited practices under section 541.061 of the Texas Insurance Code, including Defendants' material misrepresentations of law and untrue statements of material fact as to coverage under the Insurance Policy.

Count 3: Prompt Payment Violation

- 19. Plaintiff incorporates by reference each and every allegation contained in paragraphs 1 through 18 above, as if the same were set forth in full herein.
 - 20. Plaintiff promptly and timely notified Defendants of the Claims.
- 21. Plaintiff promptly and timely provided documentation requested by Defendants related to the Claims.

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- 22. Defendants failed to timely pay the Claims.
- 23. Accordingly, Defendants are liable to pay Plaintiff's Claims with interest at eighteen percent (18%) per annum, together with reasonable attorneys' fees and costs, pursuant to Chapter 542 of the Texas Insurance Code.

Count 4: Attorneys' Fees

- 24. Plaintiff incorporates by reference each and every allegation contained in paragraphs 1 through 23 above, as if the same were set forth in full herein.
- 25. Plaintiff was forced to retain the undersigned attorneys to pursue these causes of action. Therefore, under Texas Business and Commerce Code section 17.50(d), chapters 541 and 542 of the Texas Insurance Code, and Texas Civil Practices and Remedies Code section 38.001, all of Plaintiff's reasonable and necessary attorneys' fees may be recovered.

VI. CONDITIONS PRECEDENT

26. All conditions precedent necessary have occurred or have been performed.

VII. REQUEST FOR RELIEF

Considering these premises, Plaintiff respectfully requests that this Court, upon final disposition of this matter, enter judgment against Defendants for the following relief:

- (A) Compensatory damages in an amount to be determined at trial, but not less than \$1,194,000.00;
- (B) Pre-judgment and post-judgment interest on all sums at the maximum rate allowed by law;
- (C) Plaintiff's reasonable attorneys' fees and expenses incurred in the filing and prosecution of this action;

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- (D) All costs of court;
- (E) Any and all costs and reasonable attorneys' fees incurred in any and all related appeals and collateral actions (if any); and
 - (F) Such other relief to which this Court deems Plaintiff is justly entitled.

Respectfully submitted,

/s/ Laura M. Fontaine

Jacob B. Kring
Texas State Bar No. 24062831
Laura M. Fontaine
Texas State Bar No. 24065239

HEDRICK KRING, PLLC 1700 Pacific Avenue, Suite 4650 Dallas, Texas 75201 (Tel.) (214) 880-9600 (Fax) (214) 481-1844 Jacob@HedrickKring.com Laura@HedrickKring.com

ATTORNEYS FOR PLAINTIFF

CERTIFICATE OF SERVICE

I hereby certify that the foregoing Plaintiff's First Amended Complaint has been served on counsel of record for Defendant Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590 via electronic mail and first class mail on this 25th day of October 2018.

Gerard J. Kimmitt, II Susan H. Swanson HOLMAN FENWICK WILLAN 5151 San Felipe, Suite 400 Houston, Texas 77056 Jerry.Kimmitt@hfw.com Susan.Swanson@hfw.com

/s/ Laura M. Fontaine
Laura M. Fontaine

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IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

DILLON GAGE INCORPORATED OF	§	
DALLAS	§	
Plaintiff,	§	
	§	
vs.	§	CIVIL ACTION NO. 3:18-CV-1555-B
	§	
CERTAIN UNDERWRITERS AT	§	
LLOYD'S, SUBSCRIBING TO POLICY	§	
NO. EE1701590	§	
Defendant.	§	

DEFENDANT CERȚAIN UNDERWRITERS AT LLOYD'S SUBSCRIBING TO POLICY NO. EE1701590'S FIRST AMENDED ANSWER TO PLAINTIFF'S FIRST AMENDED COMPLAINT

Defendant Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590 ("Defendant" or "Underwriters") files this First Amended Answer in response to Plaintiff's First Amended Complaint.

I. **Nature of the Action**

1. Defendant Underwriters deny that they wrongfully refused to pay two claims pursuant to insurance Policy No. EE1701590. Defendant Underwriters lack knowledge or information sufficient to form a belief about the truth of the allegations against UPS Capital Insurance Agency, Inc.

II. The Parties

2. Defendant Underwriters admit the allegations in paragraph 2.

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- 3. Defendant Underwriters admit the allegations in paragraph 3. Underwriters respond that Brit Syndicate is incorrectly identified as "298"; the correct identification is "2987". Underwriters further responds that the two schedules of participating Underwriters in Policy No. EE1701590 includes those Underwriters identified and listed in paragraph 3, in varying percentages as pursuant to the Policy.
- 4. Defendant Underwriters lack knowledge or information sufficient to form a belief about the truth of the allegations in paragraph 4 related to UPS Capital Insurance Agency, Inc.

III. Jurisdiction and Venue

- 5. Defendant Underwriters admit that this Court has jurisdiction over this action pursuant to 28 U.S.C. §1332(a).
 - 5(a). Admit.
 - 5(b). Admit.
 - 5(c). Allegations unknown to Defendant Underwriters.
 - 5(d). Admit.
- 6. Defendant Underwriters admit that this Court has personal jurisdiction over the Defendants.
- 7. Defendant Underwriters admit that venue is proper in this District pursuant to 28 U.S.C. §1446(a).

VI. Facts Applicable to All Claims

8. Defendant Underwriters lack knowledge or information sufficient to form a belief about the truth of the allegations that Plaintiff is a wholesaler of bullion coins and precious

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metals products. Defendant Underwriters admit the remainder of paragraph 8, to the extent included in Policy No. EE1701590.

- 9. Defendant Underwriters lack knowledge or information sufficient to form a belief about the truth of the allegations in paragraph 9.
- 10. Defendant Underwriters lack knowledge or information sufficient to form a belief about the truth of the allegations in paragraph 10.
- 11. Defendant Underwriters lack knowledge or information sufficient to form a belief about the truth of the allegations in paragraph 11.
- 12. Defendant Underwriters admit that Dillon Gage made a claim against it. Defendant Underwriters deny that by a letter dated April 26, 2018, Underwriters refused to pay Dillon Gage's claims. The letter dated April 26, 2018 stated as follows with respect to coverage under Policy EE1701590, "[a]s we have previously stated, we accept that Dillon Gage has limited coverage for these claims under the Financial Crime Invalid Payments Extension clause. Regretfully the policy can not provide any further indemnity in this instance."

V. Causes of Action

Count 1: Breach of Contract

13. Defendant Underwriters deny the allegations in paragraphs 13-15 related to Underwriters. Defendant Underwriters lack knowledge or information sufficient to form a belief about the truth of the allegations in paragraphs 13-15 as to UPS.

Count 2: Texas Insurance Code Violations

14. Defendant Underwriters deny the allegations in paragraphs 16-18 related to Underwriters. Defendant Underwriters lack knowledge or information sufficient to form a belief about the truth of the allegations in paragraphs 16-18 as to UPS.

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Count 3: Prompt Payment Violation

15. Defendant Underwriters deny the allegations in paragraphs 19-23 related to Underwriters. Defendant Underwriters lack knowledge or information sufficient to form a belief about the truth of the allegations in paragraphs 19-23 as to UPS.

Count 4: Attorney's Fees

16. Defendant Underwriters deny the allegations in paragraphs 24-25.

VI. Conditions Precedent

17. Defendant Underwriters deny the allegations in paragraph 26.

VII. Request for Relief

18. Defendant Underwriters deny the allegations in Plaintiff's Request for Relief.

VIII. Affirmative and Other Defenses

- 19. Defendant Underwriters deny that they has wrongfully refused to pay two claims relating to three packages of precious metal coins stolen on February 13, 2018, and five packages of precious metal coins stolen on February 22, 2018.
- 20. Defendant Underwriters deny that they breached the insurance contract with the Plaintiff. Defendant Underwriters deny that they failed and/or refused to pay adequate compensation as obligated under the terms of the Policy in question and under the laws of the State of Texas.
- 21. Defendant Underwriters deny that they breached or violated the Texas Insurance Code as related to the claim now made the basis of this lawsuit.
 - a. Defendant Underwriters deny that they failed to promptly provide Plaintiff a reasonable explanation of the basis for denial of the claims.

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- b. Defendant Underwriters deny that they refused to pay Plaintiff claims without conducting a reasonable investigation.
- c. Defendant Underwriters deny that they made material misrepresentations and/or untrue statements of material fact to the Plaintiff regarding material facts and policy provisions related to coverage at issue.
- d. Defendant Underwriters deny that they violated the Prompt Payment of Claims Act and/or that they are now responsible for payment of interest.
- 22. Defendant Underwriters allege that any injury or damage suffered by Plaintiff was caused by a chain of events, caused by and attributable to acts or omissions as follows:
 - a. Filling out an online application twice using Kenneth Bramlett's personal information;
 - b. Communicating with the perpetrator(s) of the fraud via telephone and electronic communication related to the fraudulent transactions;
 - c. Making fraudulent/dishonest payments using Kenneth and Laurie Bramlett's check/account;
 - d. Altering the UPS shipping instructions to redirect delivery from the original delivery location; and
 - e. Physical taking/stealing the packages from the UPS facility in Alabama.
- 23. Defendant Underwriters further assert that the cause of the alleged loss or damage were the fraudulent payments. The above chain of events started with the Plaintiff, when the Plaintiff deposited the fraudulent checks and waited for the checks to post or clear the bank before issuing the invoices and then arranging for transport of the insured property. But for the

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fraudulent/stolen checks actually being posted to the account and/or clearing the bank, no property would have shipped for the criminal to subsequently intervene and take possession.

- 24. Defendant Underwriters further assert that the Plaintiff's losses are the direct result of the receipt of fraudulent checks. Otherwise, the policy provisions are rendered meaningless.
- 25. Defendant Underwriters assert that the Invalid Payments Exclusion Clause in the Policy applies to exclude coverage to the Plaintiff; but that the Financial Crime Invalid Payments Extension Clause specifically identifies and sets forth an exception to the exclusion clause.
- 26. Defendant Underwriters further plead that pursuant to "Section E Policy's Standard Conditions applicable to this contract", titled "Due Diligence Clause", that Plaintiff failed to use due diligence in all things reasonably practicable to avoid or diminish the loss or damage herein alleged.
- 27. Defendant Underwriters further plead that pursuant to "Section E Policy's Standard Conditions applicable to this contract" titled "Non Contribution Clause", the insurance available to the Plaintiff in Policy No. EE1701590 shall not provide coverage when there is any other insurance which would attach if Policy NO. EE1701590 had not been issued, whether in the name of the insured or any third party. Additionally, if under the terms of the other insurance, the liability would be a less amount than would have been recoverable under Policy No. EE1701590, then Policy No. EE1701590 attaches on the difference.
- 28. Defendant Underwriters plead the affirmative defenses of estoppel, waiver, and laches relative to any theory of recovery alleged by Plaintiff.

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- 29. Defendant Underwriters also plead the affirmative defenses of accord and satisfaction as to any theory of recovery alleged by Plaintiff.
 - 30. Defendant Underwriters further plead the one-satisfaction rule.
- 31. While continuing to deny that Plaintiff's damages, if any, were proximately caused by Defendant's acts or omissions, Defendant Underwriters request, pursuant to Chapters 33 of the Texas Civil Practice and Remedies Code, a determination of whether Plaintiff's conduct and/or the conduct of other persons or parties (including any responsible third parties) proximately caused or produced the Plaintiff's purported injury and damage, and, if so, the percentage of such Defendant Underwriters further request that the Court reduce and/or apportion the judgment, if any, by the degree of such causation attributed or attributable to the Plaintiff, other persons, parties, entities or designated responsible third parties.
- 32. Plaintiff's claims are barred, in whole or in part, due to Plaintiff's failure to mitigate its damages as would have been done by a person or entity of ordinary prudence, and this failure to mitigate damages has proximately caused or at least contributed to the claimed damages.
- 33. Defendant Underwriters further deny that any of the alleged acts and/or omissions described by the Plaintiff were committed "intentionally" or "knowingly".
 - 34. Defendant Underwriters reserve the right to amend its Answer.

IV. <u>Prayer</u>

Defendant Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590 pray that all causes of action asserted by Plaintiff be dismissed, that Defendant recovers its costs, and that Defendant be awarded such other and further relief to which it is entitled.

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Respectfully submitted,

HOLMAN FENWICK WILLAN

/s/ Gerard J. Kimmitt

Gerard J. Kimmitt, II

TBN: 11427500

jerry.kimmitt@hfw.com

5151 San Felipe, Suite 400

Houston, Texas 77056 Telephone: (713) 917-0888

Facsimile: (713) 953-9470

ATTORNEY IN CHARGE FOR DEFENDANT CERTAIN UNDERWRITERS AT LLOYD'S SUBCRIBING TO POLICY NO. EE1701590

OF COUNSEL:

Holman Fenwick Willan USA LLP

Susan Swanson, TBA 24038955; Fed. Id No. 37969

Susan.Swanson@hfw.com

LOCAL COUNSEL:

Michael C. Wright, TBA 22049807

RUSSELL & WRIGHT, PLLC

mwright@rwtrial.com

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CERTIFICATE OF SERVICE

A true and correct copy of this document was served via the Court's EC/MCF electronic filing services on the following counsel on this 5^{th} day of November 2018:

Laura Fontaine
Jacob B. Kring
HEDRICK KRING, PLLC
1700 Pacific Ave., Suite 4650
Dallas, Texas 75201

Michael C. Wright RUSSELL & WRIGHT, PLLC 15770 Dallas Parkway, Suite 1050 Dallas, Texas 75248

/s/ Gerard J. Kimmitt, II
Gerard J. Kimmitt, II



CONTRACT DOCUMENTATION





Date: 24 May 2017

JLT Specialty Limited The St Botolph Building 138 Houndsditch London EC3A 7AW

Tel +44 (0)20 7528 4000 Fax +44 (0)20 7528 4500 Our contact Sarah Jane Breen

The Whitmore Group Limited, 370 Old Country Road, Garden City, NY 11530, United States of America.

EOC No. EE1701590

Evidence of Cover

Dear Sirs,

Insured:

Dillon Gage Incorporated Of Dallas and Dalmond State Depository, LLC and

International Depository Services of Canada, Inc as their respective rights and interests

may appear.

Period:

From: 12 May 2017

at 00:01 hours Local Standard Time at the 'Address of the

Insured' herein.

To: 12 May 2018

at 00:01 hours Local Standard Time at the 'Address of the

Insured' herein.

TYPE:

Insurance of: Coin Dealers USA.

Order Hereon: 100% of 100% of the Limits of liability or to be advised to Slip Leader only.

In accordance with your instructions, we have effected insurance in the attached Contract EE1701590 (34 pages),

Our Debit Note reflecting the premium due for the insurance is additionally enclosed for your attention. In order to meet the premium payment terms set by Insurers, the premium needs to be paid to us by no later than the date set out in the Debit Note.

Please note if individual Insurers impose their own line subjectivities these are expressed in the document below.

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Lloyd's Broker, Authorised and regulated by the Financial Conduct Authority A member of the Jardine Lloyd Thompson Group Registered Office. The St Botolph Building, 138 Haundsdilch, Landon EC3A 7AW. Registered in England No. 01536540, VAT No. 244 2321 96



UW000093



Security Schedule

Insured with:

50.00%	JLT LOWRY FACILITY 9634	
	LLOYD'S SYNDICATE 1414	9.3383%
	AA1127414	
	LLOYD'S SYNDICATE 2488	11.9854%
	AA1128488	
	LLOYD'S SYNDICATE 1686	9.3382%
	LLOYD'S SYNDICATE 2012	8.8235%
	AA1128012	
	LLOYD'S SYNDICATE 4020	9.2402%
	AA1120075	
	LLOYD'S SYNDICATE 1861	9.6569%
	AA1127861	
	LLOYD'S SYNDICATE 609	9.6323%
	AA1126609	
	LLOYD'S SYNDICATE 5151	7.3529%
	AA1120080	
	LLOYD'S SYNDICATE 1969	2.8431%
	AA1120106	
	LLOYD'S SYNDICATE 2987	2,8431%
	AA1128987	
	LLOYD'S SYNDICATE 2001	5.0490%
	AA1128001	
	LLOYD'S SYNDICATE 4711	2.2794%
	AA1120090	
	LLOYD'S SYNDICATE 4472	2.2059%
	AA1126006	
	LLOYD'S SYNDICATE 2007	2.2794%
	AA1120071	
	LLOYD'S SYNDICATE 3000	2.6471%
	AA1129000	

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	LLOYD'S SYNDICATE 2232	2.2794%
	LLOYD'S SYNDICATE 1084	2.2059%
	AA1127084	
50.00%	JLT JUDD FACILITY 9632	
5515575	LLOYD'S SYNDICATE 780	8.3824%
	AA1126780	
	LLOYD'S SYNDICATE 2001	14.0931%
	AA1128001	
	LLOYD'S SYNDICATE 1206	8.8235%
	AA1127206	
	LLOYD'S SYNDICATE 382	9.0441%
	AA1126382	
	LLOYD'S SYNDICATE 1221	8.8235%
	AA1127221	
	LLOYD'S SYNDICATE 3000	10.0001%
	AA1129000	
	LLOYD'S SYNDICATE 1084	9.5589%
	AA1127084	
	LLOYD'S SYNDICATE 1301	7.3529%
	AA1127301	
	LLOYD'S SYNDICATE 1861	2.3039%
	AA1127861	
	LLOYD'S SYNDICATE 1969	2.8431%
	AA1120106	
	LLOYD'S SYNDICATE 2987	2.8431%
	AA1128987	
	LLOYD'S SYNDICATE 4711	2.2794%
	AA1120090	
	LLOYD'S SYNDICATE 4020	1.9608%
	AA1120075	
	LLOYD'S SYNDICATE 4472	2.2059%
	AA1126006	
	LLOYD'S SYNDICATE 2007	2.2794%

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AA1120071

LLOYD'S SYNDICATE 2488 2.6471%

AA1128488

LLOYD'S SYNDICATE 2232 2.2794%

LLOYD'S SYNDICATE 609 2.2794%

AA1126609

100.00%

This Security Schedule has been prepared by us for your ease of reference to identify the subscribing Insurers and their respective participations (as a percentage of our order) on the above referenced insurance contract. Please note that this schedule is not authorised by the subscribing Insurers.



Reminder: Duty of Disclosure

Under the laws of England and Wales, Scotland and Northern Ireland, JLT Specialty Limited has a duty to remind you of a policyholder's (and its insurance agent's) duty to make a fair presentation of the risk, and to disclose all material circumstances, and the consequences of not doing so. It is necessary to disclose all information which would influence the judgement of a prudent insurer in determining whether or not to accept a risk, and upon what terms. Failure to comply with this duty may give the insurer the right to void the policy from its inception, or to impose different terms, or to reduce the amount paid on any claim. If your contract is not subject to such laws, your duty of disclosure and the consequences of its breach may vary from that stated above.

For further information please refer to our Business Protocol document which can be found on-line at https://www.iltspecialty.com/business-protocols and if any further material requires to be disclosed or if you have any question as to what should be disclosed please refer to your normal JLT Specialty Limited contact.

We would ask you to examine the enclosed documents carefully and if for any reason they are incorrect contact us immediately.

Yours faithfully For and on behalf of JLT Specialty Limited

Authorised Signatory

- South



Policy No B0901EE1701590000				901 JLT	
Market	R/I		BKR	LISTS	
Reform	YES	NO		YES N.A.	
Contract					
	DATE		DATE	DATE	
Insured / Reinsured Dillon Gage Incorporated Of Dallas Period From 12 May 2017 Local Standard Time To 12 May 2018 Local Standard Time					
Risk					
For XIS LLOYD's use					
For XIS IUA use					



B0901EE1701590000

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RISK DETAILS

UNIQUE MARKET REFERENCE:

B0901EE1701590000

TYPE:

Insurance of: Coin Dealers USA

INSURED:

Dillon Gage Incorporated Of Dallas and Dalmond State Depository, LLC and International Depository Services of Canada, Inc as their respective rights and

interests may appear.

Hereinafter known as the insured.

CORRESPONDENCE ADDRESS OF THE INSURED:

15301 Dallas Parkway

Suite 200 Addison, TX 75001-4668 United States of America

PERIOD OF INSURANCE:

From: 12 May 2017

at 00:01 hours Local Standard Time at the 'Address of the

Insured' herein.

To: 12 May 2018

at 00:01 hours Local Standard Time at the 'Address of the

Insured' herein.

It is agreed that notwithstanding anything contained herein to the contrary that cover hereunder may be extended for up to three months, if required, subject to the agreement of the Slip Leader only, and such agreement shall be binding upon all authorities became the same became the same transfer of the slip Leader only, and such agreement shall be binding upon all

subscribing Insurers hereon.

Cover hereunder may be cancelled in accordance with the Cancellation clause in the

Conditions herein

INTEREST:

Stocks of:

Coins, numismatics, paper money and material of like kind and nature including but not limited to rare coins, bullion coins and the items of a numismatic interest, precious or semi-precious metals, metal bearing solvents, refinery scrap and 'in-process' metals and dust, items of a jewellery nature and the insured's supplies and reference material, all being the property of the insured or for which they are responsible or instructed to insure.

NAMED RISK LOCATION(S):

- 1) 15301 Dallas Parkway, #200, Addison, TX 75001
- 2) 12131 Gemini Lane, Dailas, TX 75229
- 3) Diamond State Depository, LLC, 406 West Basin Road, New Castle, DE 19720
- International Depository Services, Canada, 3300 Caroga Drive, Mississauga, Ontario, L4V 1L4

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(Internal Use Only)



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LIMITS OF LIABILITY:

SECTION A - Static Coverage:

A1 Main named location(s)

(i) 406 West Basin Road, New Castle, DE 19720

3300 Caroga Drive, Mississauga, Ontario,

L4V 1L4

Automatic Increase to:
Subject to monthly declaration of maximum monthly exposure and additional premiums payable at expiry at rate 0.02% per annum on average maximum monthly values in excess of USD460,000,000

(ii) 15301 Dallas Pkwy, #200, Addison, TX75001

12131 Gemini Lane, Dallas, TX 75229

USD 100,000,000 Each and every loss

USD 460,000,000

Each and every loss

USD 650,000,000

Each and every loss

A2 Bank Vaults worldwide
Whilst stored or housed within bank vault(s) being part of and not additional to the limit under item
A1 above.

A3 Un-named locations worldwide
Whilst at unnamed locations, being part of and not additional to the limits of liability under A1 above.

A4 Third party locations worldwide Whilst at Grading houses as specifically defined herein) being part of and not additional to the limits of liability under A1 above.

USD 1,000,000 Each and every loss

USD 15,000,000 Each and every loss

USD 5,000,000 Each and every loss



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SECTION B - Show, Exhibition, Auction Coverage

Whilst at show, exhibition, auction venues whilst being displayed, shown, exhibited or any other associated action including any and all associated pre-shows or previewings and any incidental temporary housing arising from each event. Conveyances to and from venues as defined in each sub-section below. Coverage includes stock consigned to or by you to third parties.

B1	Whilst at events as described above	USD 750,000 Each and every los
B2	Personally conveyed to or from any event	USD 750,000 Each and every loss
B3	Conveyances to or from events using: Approved secure carrier, Brinks, Maica Amit, Dunbar, Loomis Fargo, Ferrari Express, Via Mat, Positive Protection Inc.	USD 750,000 Each and every loss
B4	Transits by postal or Courier Services	Refer to section D
B 5	Exhibition / Convention Expense Extension	USD50,000 Any one loss

SECTION C - Personal Carryings coverage:

Whilst being personally carried worldwide by the insured or their representatives and shall include any incidental temporary housing arising from each occurrence.

C1	Personal Carrying with a single carrier	USD 750,000 Each and every loss
C2	Personal Carrying by two or more people	USD 1,500,000 Each and every loss

SECTION D - Shipping coverage:

Whilst being shipped via postal or courier transit by means detailed below including with Custom House Brokers within the normal course of transit. Limits stated are 'any one package' and include conveyances to and from insured shipping services.

D1	Regular Mail	USD	Not Covered
D2	Certified Mail	USD	2,500
	Certified Mail Restricted service	USD	2,500
D3	Priority Mail (with signature confirmation)	ŲSD	25,000
	Priority Mail Adult signature service	USD	25,000
D4	UPS	USD	200,000
	UPS Adult Signature Service	USD	200,000
D5	Standard Airfreight	USD	50,000
D6	Federal Express	USD	175,000
	Federal Express Adult Signature Service only	USD	175,000
D7	Registered Mail	USD	200,600
	Registered Mail Restricted Service only	USD	200,000
D8	Express Mail	USD	175,000
	Express Mail Adult Signature Service	USD	175,000
D9	Approved Security carrier, Brinks, Malca Amit,	USD	5,000,000

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Dunbar, Loomis Fargo, Ferrari Express, Via Mat,

Positive Protection Inc.

Con-way INKAS, Old Dominion, ABF USD

5,000,000 5,000,000

TERRITORIAL

LIMITS:

Section A:

As detailed under section A

Section B: \

Worldwide

Section C: Section D: Worldwide Worldwide

DEDUCTIBLES:

Sections A,

USD 100,000 each and every loss

Sections B and C

USD 50,000 each and every loss

Section D only

USD 5,000 each and every loss

Increasing for UPS only

USD 10,000 each and every loss

The application of the deductible will apply to any one loss or series of losses arising out of the same event. Only one deductible applies upon discovery of a loss.

CONDITIONS:

All terms and conditions as set forth in the wording, such as attached and incorporating

the following:-

Appointed Loss Adjuster

It is agreed by insurers that to appoint Mr Ryan Tocicki of Permier Insurance Services 1217 N. Garbo Lane, Hollywood, CA 90038 USA to adjust any claims under this

contract.

CONFORMITY CLAUSES

Wherever, in the attached, reference is made to the "Assured" it shall be deemed to

mean the "Insured".

Wherever, in the attached wording and clauses, reference is made to "Company" or

"Underwriter(s)" it shall be deemed to mean the "Insurer(s)".

Wherever, in the attached, reference is made to the "Policy" it shall be deemed to

mean the "Contract".

SUBJECTIVITIES:

It is hereby understood and agreed by any and all underwriters subscribing to this insurance that any subjectivity that has been raised within a quote slip or quote sheet shall be treated as having no application if not included within this final placement slip. It is incumbent on underwriters to ensure inclusion within the provisions of the final

placement slip any subjectivity which they wish to apply to the cover.

CHOICE OF LAW AND JURISDICTION:

The choice of law and jurisdiction stated below takes precedence over any alternative choice of law and jurisdiction provisions which may be stated elsewhere in this contract including those which may be included in registered clauses attached hereto.

This insurance shall be governed by and construed in accordance with the law of Texas and each party agrees to submit to the exclusive jurisdiction of the Courts of United States of America in the event of a dispute arising hereunder.

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PREMIUM:

USD 292,200

TRPIRA not required (Separate contract)

The premium is payable in four (4) equal instalments.

15% Profit Commission Clause as more fully described in the attached wording

payable at expiry

PREMIUM

PAYMENT TERMS:

LSW 3001 Premium Payment Clause, as attached.

TAXES PAYABLE BY INSURED AND ADMINISTERED BY INSURERS:

This Contract is subject to the following taxes which are payable by the insured and

administered by insurers.

In respect of Ontario location:

Ontario Retall Sales taxes In respect of Canadian location USD7,790.80

(Calculated at USD97,385 x 8.0%)

TAXES PAYABLE BY INSURERS AND ADMINISTERED BY INSURED OR THEIR AGENT:

This Contract is subject to the following taxes which are payable by the Insured and

administered by insurers.

None applicable.

RECORDING, TRANSMITTING AND STORING INFORMATION:

Where JLT Specialty Limited maintains risk and claims data/information/ documents

JLT Specialty Limited may hold data/information/documents electronically.



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ALL RISKS OF PHYSICAL LOSS OR DAMAGE

This Section insures against physical loss of or physical damage to the Insured Property as defined below and stated in the Risk Details, 'Sum Insured' while at the named location(s) and elsewhere within the territorial limits as specified in the Risk Details, 'Situation' occurring during the period of insurance, subject to the following Exclusions, Basis of Valuation and Conditions.

Where to find your applicable conditions:

Section A Conditions Unique to YOUR contract

Section B Contract Extensions

Section C Transit, Shipping — Conditions and Exclusions

Section D Standard General Exclusions applicable to the contract

Section E Standard Conditions applicable to the contract

Section F What to do in the event of a claim



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PART A - CONDITIONS TAILORED FOR YOU.

Valuation Clause

In respect of Owned Stock:

1) Buillon and Refinery Product:

Market Value as per 2nd London Fix on date of loss plus 2%

2) Finished Jewellery:

Cost Price plus 10% or Replacement Cost on date of loss whichever is the greater.

3) Numismatics, refinery scrap, including dust and residue: Market Value at the time of loss to be agreed by any independent individual or organization mutually agreed by the underwriters and the insured.

Goods Consigned to the Insured: Legal Liability to third party

Goods Sold but not delivered:

Invoice Value

It is understood and agreed that the settlement of any loss hereunder shall include replacement packaging freight and forwarding charges and any customs duty or taxes the insured may have paid or maybe liable to pay and which they are unable to recover from the Customs and/or Fiscal Authorities. Any expenses incurred in the payment and/or recovery of such duty or taxes shall be indemnified hereunder.

Terrorism

To be read in conjunction with the Terrorism Exclusion Clause contained within Section D of this contract.

Terrorism Risk Insurance Program Reauthorization Act

This Clause is issued in accordance with the terms and conditions of the "U.S. Terrorism Risk Insurance Act of 2002" as amended as summarized in the disclosure notice.

It is hereby noted that the Underwriters have made available coverage for "insured losses" directly resulting from an "act of terrorism" as defined in the "U.S. Terrorism Risk Insurance Act of 2002" as amended ("TRIA") and the Insured has declined or not confirmed to purchase this coverage.

This insurance therefore affords no coverage for losses directly resulting from any "act of terrorism" as defined in TRIA except to the extent, if any, otherwise provided by this policy.

All other terms, conditions, insured coverage and exclusions of this insurance including applicable limits and deductibles remain unchanged and apply in full force and effect to the coverage provided by this insurance.

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Termination of transit clause (Terrorism) - Whilst in the Ordinary Course of Transit. It is understood and agreed that for insured property in the ordinary course of transit, this insurance covers loss of our damage to the insured property caused by any act of terrorism being an act of any person acting on behalf of, or in connection with, any organisation which carries out activities directed towards the overthrowing or influencing, by force or violence, of any government whether or not legally constituted or any person acting from a political, ideological or religious motive, and in any event, SHALL TERMINATE:

either

1.1 As per the transit clauses contained within the contract of insurance;

or

- 1.2 on completion of unloading from the carrying vehicle or other conveyance in or at the final warehouse or place of storage at the destination named in the contract of insurance;
- 1.3 on completion of unloading from the carrying vehicle or other conveyance in or at any other warehouse or place of storage, whether prior to or at the destination names in the contract of insurance, which the Assured or their employees elect to use either for storage other than in the ordinary course of transit or for allocation or distribution, or
- 1.4 when the Assured or their employees elect to use any carrying vehicle or other conveyance or any container for storage other than in the ordinary course of transit, or
- 1.5 on completion of unloading from the carrying vehicle or other conveyance in or at any other warehouse or place of storage, whether prior to or at the destination named in the Contract of Insurance, which the Assured or their employees elect to use either for storage other than in the ordinary course of transit or for allocation or distribution; or
- 1.6 in respect of air transits, on the expiry of 30 days after unloading the subject matter insured from the aircraft at the final place of discharge;

whichever shall first occur.

2 If this contract of insurance or the Clauses referred to therein specifically provide cover for inland or other further transits following on from storage, or termination as provided for above, cover will re-attach, and continues during the ordinary course of that transit terminating again in accordance with clause 1

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Service of Suit

This Service of Suit Clause will not be read to conflict with or override the obligations of the parties to arbitrate their disputes as provided for in any Arbitration provision within this policy. This Clause is intended as an aid to compelling arbitration or enforcing such arbitration or arbitral award, not as an alternative to such Arbitration provision for resolving disputes arising out of this contract of insurance (or reinsurance). It is agreed that in the event of the failure of the Underwriters hereon to pay any amount claimed to be due hereunder, the Underwriters hereon, at the request of the Insured (or Reinsured), will submit to the jurisdiction of a Court of competent jurisdiction within the United States. Nothing in this Clause constitutes or should be understood to constitute a waiver of Underwriters' rights to commence an action in any Court of competent jurisdiction in the United States, to remove an action to a United States District Court, or to seek a transfer of a case to another Court as permitted by the laws of the United States or of any State in the United States.

It is further agreed that service of process in such suit may be made upon Mendes and Mount, 750 Seventh Avenue, New York, NY 10019-6829 and that in any suit instituted against any one of them upon this contract, Underwriters will abide by the final decision of such Court or of any Appellate Court in the event of an appeal.

The above-named are authorized and directed to accept service of process on behalf of Underwriters in any such suit and/or upon the request of the Insured (or Reinsured) to give a written undertaking to the Insured (or Reinsured) that they will enter a general appearance upon Underwriters' behalf in the event such a suit shall be instituted.

Further, pursuant to any statute of any state, territory or district of the United States which makes provision therefor, "Underwriters hereon hereby designate the Superintendent, Commissioner or Director of Insurance or other officer specified for that purpose in the statute, or his successor or successors in office, as their true and lawful attorney upon whom may be served any lawful process in any action, suit or proceeding instituted by or on behalf of the Insured (or Reinsured) or any beneficiary hereunder arising out of this contract of insurance (or reinsurance), and hereby designate the abovenamed as the person to whom the said officer is authorized to mail such process or a true copy thereof.



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CANADIAN ENDORSEMENT

(hereinafter referred to as the 'Canadian Endorsement' attaching to the

All Risks of Physical Loss Insurance contract

commencing 12th May 2017

(hereinafter referred to as the 'Global Contract'

between

Dillon Gage Incorporated Of Dallas and Diamond State Depository, LLC and International Depository Services of Canada, Inc as their respective rights and interests may appear

as more particularly described in the Global Contract

(hereinafter referred to as the 'Insured')

and

VARIOUS UNDERWRITERS AT LLOYD'S, LONDON

(hereinafter referred to as 'Lloyd's Underwriters')

Ref: B0901EE1701590

The coverage provided under this Canadian Endorsement is Intended to cover the Canadian portion of the risks that would otherwise be insured by the Lloyd's Underwriters under the Global Contract, for the period specified therein (the "Canadian risks") and for which the Underwriters have allocated a Premium of 97,385 U.S.Dollars, part of the premium payable under the Global Contract.

The insurance of such Canadian risks has been effected for and on behalf of certain Lloyd's Underwriters, whose definitive numbers and the proportions underwritten by them can be ascertained by reference to the Global Contract

The said Lloyd's Underwriters are hereby bound, severally and not jointly, to insure in accordance with the terms and conditions contained herein and within the Global Contract and this Canadian Endorsement shall incorporate all terms, conditions and limitations in the Global Contract relating to the operation of cover in respect of the Canadian risks.

It is hereby agreed that the interests and liabilities of the Lloyd's Underwriters for the Canadian risks insured under the Global Contract are as more particularly described in the Global Contract. Notwithstanding any provision to the contrary in the Global Contract, the total liability of the Lloyd's Underwriters under this Canadian Endorsement and the Global Contract shall not exceed their proportion of the total insurance coverage amount specified in the Global Contract and liability under this Canadian Endorsement for the Canadian risks remains limited by the provisions of the Global Contract.

Any payment by the Lloyd's Underwriters under this Canadian Endorsement shall reduce by that amount the total liability of the Lloyd's Underwriters under the Global Contract. Any payment by the Lloyd's Underwriters under the Global Contract shall reduce by that amount the total liability of the Lloyd's Underwriters under this Canadian Endorsement.

The governing law of this Canadian Endorsement shall be as determined by the Global Contract. The provisions for service of sult under this Canadian Endorsement shall be as determined by the Global Contract.

References in this Canadian Endorsement to the "Global Contract" shall refer to the Global Contract identified by the UMR referenced above and shall include any subsequent issued insurer authorised evidence of cover.

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Intention for AIF to Bind Clause

Whereas Lloyd's Underwriters have been granted an order to insure in Canada risks under the Insurance Companies Act (Canada) and are registered in all provinces and territories in Canada to carry on insurance business under the laws of these jurisdictions or to transact insurance in these jurisdictions.

And whereas applicants for insurance coverage in respect of risks located in Canada and Canadian Cedants wish that Lloyd's insurance and reinsurance coverage be provided in a manner that requires Lloyd's Underwriters to vest assets in trust in respect of their risks pursuant to the Insurance Companies Act (Canada);

- a) This Canadian Endorsement shall be in force and shall be the governing contract pending the decision by Lloyd's Underwriters' attorney and chief agent in Canada (the 'AIF') to confirm coverage in accordance with both terms and conditions set out in this Canadian Endorsement and applicable Canadian law;
- b) The AIF shall confirm Lloyd's Underwriters' coverage by signing in Canada a policy that will contain the terms and conditions set out in this Canadian Endorsement (the 'Canadian Policy'), and by communicating from Canada the issuance of that policy to the policyholder or his broker;
- c) This Canadian Endorsement shall cease to have effect upon the communication by the AIF from Canada of the Canadian Policy to the policyholder or his broker, and the Canadian Policy will replace and supersede this endorsement.

LMA5182

Code of Consumer Rights and Responsibilities

Insurers (including Lloyd's Underwriters), along with the brokers and agents who sell home, auto and business insurance are committed to safeguarding your rights both when you shop for insurance and when you submit a claim following a loss. Your rights include the right to be informed fully, to be treated fairly, to timely complaint resolution, and to privacy. These rights are grounded in the contract between you and your insurer and the insurance laws of your province. With rights, however, come responsibilities including, for example, the expectation that you will provide complete and accurate information to your insurer. Your policy outlines other important responsibilities. Insurers and their distribution networks, and governments also have important roles to play in ensuring that your rights are protected.

Right to Be Informed

You can expect to access clear information about your policy, your coverage, and the claims settlement process. You have the right to an easy-to-understand explanation of how insurance works and how it will meet your needs. You also have a right to know how insurers calculate price based on relevant facts. Under normal circumstances, insurers will advise an insurance customer or the customer's intermediary of changes to, or the cancellation of a policy within a reasonable prescribed period prior to the expiration of the policy, if the customer provides information required for determining renewal terms of the policy within the time prescribed, which could vary by province, but is usually 45 days prior to expiry of the policy.

You have the right to ask who is providing compensation to your broker or agent for the sale of your insurance. Your broker or agent will provide information detailing for you how he or she is paid, by whom, and in what ways

You have a right to be told about insurers' compensation arrangements with their distribution networks. You have a right to ask the broker or agent with whom you deal for details of how and by whom it is being paid. Brokers and agents are committed to providing information relating to ownership, financing, and other relevant facts.

Responsibility to Ask Questions and Share Information

To safeguard your right to purchase appropriate coverage at a competitive price, you should ask questions about your policy so that you understand what it covers and what your obligations are under it. You can access information through one-on-one meetings with your broker or agent. You have the option to shop the marketplace for the combination of coverages and service levels that best suits your insurance needs. To maintain your protection against loss, you must promptly inform your broker or agent of any change in your circumstances.

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Right to Complaint Resolution

insurers, their brokers and agents are committed to high standards of customer service. If you have a complaint about the service you have received, you have a right to access Lloyd's Underwriters' complaint resolution process for Canada. Your agent or broker can provide you with information about how you can ensure that your complaint is heard and promptly handled. Consumers may also contact their respective provincial insurance regulator for Information. Lloyd's is a member of an independent complaint resolution office, the General Insurance OmbudService.

Responsibility to Resolve Disputes

You should always enter into the dispute resolution process in good faith, provide required information in a timely manner, and remain open to recommendations made by independent observers as part of that process.

Right to Professional Service

You have the right to deal with insurance professionals who exhibit a high ethical standard, which includes acting with honesty, integrity, fairness and skill. Brokers and agents must exhibit extensive knowledge of the product, its coverages and its limitations in order to best serve you.

Right to Privacy

Because it is important for you to disclose any and all information required by an insurer to provide the insurance coverage that best suits you, you have the right to know that your information will be used for the purpose set out in the privacy statement made available to you by your broker, agent or insurance representative. This information will not be disclosed to anyone except as permitted by law. You should know that Lloyd's Underwriters are subject to Canada's privacy laws - with respect to their business in Canada. 10/12

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SECTION B - Contract Extensions

Unattended Vehicle Extension

This insurance extends to cover insured interest whilst in or upon any unattended vehicle under the control of any Principal and / or employee of the insured. An Employee being defined as a natural person in the service of the insured who is subject to the insured's direction and control.

It is a condition precedent to Underwriters liability under this extension that when vehicles are left unattended;

- i) all doors, trunks and windows are secured and locked.
- ii) all keys are removed from the vehicle.
- all other security including the car alarm has been put into full and proper operation.
- iv) all insured interest is unidentifiable from outside the vehicle and if the vehicle has a separate trunk such insured interest is placed in the trunk at all times.
- v) the value carried shall not exceed the limit of liability stated under section B2 (Show transits) or section C (Personal carrying coverage), as applicable

Exhibition – Convention Expense Extension

Subject to the limit of liability for Art Fair Expense Coverage specified in the risk details, this insurance is extended to cover any non-recoverable costs and/or expenses following the insured's failure to participate in any declared fair due to reasons outside of the insured's control.

Coverage will apply if such failure was caused by:

- (i) The non-delivery of stock or any related items prior to the commencement of the convention, which prevents the insured from opening the stand.
- (ii) The cancellation of the convention in its entirety
- (III) Non-attendance at any declared fair due to unforeseen circumstances outside of the insured's reasonable control.

Coverage will extend to the following non-recoverable costs and/or expenses:

- (i) Any rental charges for the stand space
- (ii) All costs associated with the transportation of stock to the convention
- (iii) the insured's and the insured's employees travel costs, including hotel and/or other accommodation expenses.
- (iv) Any specific marketing or advertising costs directly related to the insured's participation in the declared convention.

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Good record / Loyalty Bonus

Profit Commission

It is understood and agreed that upon expiry of this insurance, subject to the renewal with the same Underwriters, the insured will be entitled to participate in profits as hereinafter defined, accruing to the insurers from this insurance.

Insurers profit shall be defined as the excess of income over outgo as defined below:

INCOME

Gross premium paid during the policy period taking into account all adjustments for additional and return premiums.

OUTGO

Less 35% of Income defined above, for Insurers' expenses.

Less all paid and outstanding losses occurring during the policy year (such claims to be reduced by the amount of recoveries made, if any).



PROFIT

12.8% of the balance remaining.



For subsequent years the debit balance, if any, for the profit commission statement of previous years shall be carried forward but such debit balance shall not be carried forward longer than 3 years after the explry of the year in which such loss or losses were sustained.

In the event that any Underwriter subscribing hereto decides not to offer renewal terms, such Underwriter shall be liable for their proportion of the expiring profit commission amount.

Defective Title Extension

It is understood and agreed that coverage hereunder is afforded up to USD25,000 each and every loss and in the aggregate in respect of any insured interest acquired in good faith but where it is subsequently determined that there is no legal title of ownership and the law or a court order requires the goods to be relinquished. Cover extends to include:

- (a) Legal costs which the Insured may, with Underwriters consent, pay or become legally liable to pay by reason of lack of title or defective title;
- (b) Any charge or encumbrance placed on the item, prior to purchase, of which the insured was unaware.

Provided always that:

- cover is restricted to claims made against the insured or discovery by the insured of circumstances that might give rise to a claim during the policy period;
- (ii) Insurers will in all cases retain their rights of recourse against the perpetrator(s) of the loss or damage;
- (iii) The Insured must not admit liability or agree to give up ownership of the item

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without first having written consent from Insurers.

This cover specifically excludes:

- Claims against the Insured of which it was aware before the period of validity of this insurance policy;
- Claims arising from the insolvency, bankruptcy, liquidation or the financial reorganization or financial difficulties of the insured;
- Claims made against the insured by an Associate Company, Parent Company or Subsidiary or any natural or legal person with a controlling interest or interest of any similar nature in the conduct of the insured's business.
- Operating losses following loss or damage under this cover.

Financial Crime

Invalid Payments Extension Clause

Notwithstanding the invalid Payment Exclusion Clause contained herein, it is understood and agreed that coverage hereunder is extended to cover physical loss of insured interest as a direct result of any fraudulent or dishonest payment(s). Underwriters liability hereunder is limited to USD12,500 each and every loss and in the aggregate during the policy period and subject to a deductible of USD1,000 each and every loss or series of losses.

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SECTION C - Transits And Shipping - Conditions and Exclusions

Personally Accompanied Transit Clause

All personally accompanied transits insured hereunder are to be made by the insured, an employee of the insured or an individual personally known to the insured (or to a responsible member of the insured's staff) and appointed as their personal representative, but this shall be deemed NOT to include professional carriers or courier.

Checked Baggage Clause

When it is necessary for the material insured hereunder to travel as checked luggage as a result of airline procedure or any regulatory control, such material shall be contained within a suitcase (or similar container) of rigid construction which must be locked at all times unless airline regulations specify to the contrary. It is a further condition that no flight changes shall be undertaken once the material is checked in unless the insured or his appointed representatives has physical possession of all items of luggage whether checked or not.

It is understood that material travelling as checked luggage shall only be insured if the insured or his appointed representative is travelling on the same flight as the checked items.

Hotel / Motel Clause

Material temporarily housed in a locked hotel/motel room shall be kept out of view and shall be contained within the room safe or principal hotel/motel safe at all times when the room is unattended. If, due to the size of the items, this is not possible, the insured may keep said items within a locked suitcase or similar locked container which is to be kept out of view at all times

Plain Wrapper Clause

It is a condition precedent to Underwriters liability hereunder in respect of sending losses that the Insured shall not put markings on outbound sendings that may assist in identifying the contents. This clause shall not apply when statute, or common law, decrees that a declaration must be made.

Postal Clause

It is a condition precedent to Underwriters liability hereunder in respect of sending losses that when using any of the shipping methods insured as described under Section D, the Insured is obliged to utilise a service which provides for signatures to be obtained on delivery

Federal Express Limitation Clause

This clause may reduce your coverage in respect of package sent by Federal Express.

In respect of package(s) sent by Federal Express on a Friday, or on the last working day before a public holiday at the place of origin the limits stated herein for Federal Express coverage are halved. Therefore insurers will not pay more than 50% of the stated limit regardless of value sent.

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SECTION D - Standard General Exclusions

This contract shall not pay for losses arising from:

General

- Theft or dishonesty committed by or in collusion with any principal shareholder (beneficial or otherwise), partner, or director of the Insured.
- b) Wear and tear, deterioration, moth and vermin.
- c) Any loss or shortage discovered on taking annual inventory, unless the loss can be proved by the Insured to be due to a peril covered hereunder.
- d) Damage to the property insured which may be sustained whilst the same is being actually worked upon or is undergoing any process and directly resulting therefrom.
- e) Loss of market or delay, no matter how occurring and any consequential losses.
- f) Destruction or damage directly occasioned by pressure waves caused by aircraft and other aerial devices traveilling at sonic or supersonic speeds.
- g) Fading, creasing, tearing, thinning, transfer of colours, aridity, humidity and exposure to light or extremes of temperature unless a loss arises as a direct consequence of an event not excluded under this insurance.

Cyber Attack Exclusion Clause

- 1.1 Subject only to clauses 1.2 and 1.3 below, in no case shall this insurance cover loss damage liability or expense directly or indirectly caused by or contributed to by or arising from the use or operation, as a means for inflicting harm, of any computer, computer system, computer software programme, malicious code, computer virus or process or any other electronic system (collectively referred to as 'cyber attack').
- 1.2 Where this clause is endorsed on policies covering risks of war, civil war, revolution, rebellion, insurrection, or civil strife arising therefrom, or any hostile act by or against a belligerent power, or terrorism or any person acting from a political motive, clause 1.1 shall not operate to exclude losses (which would otherwise be covered) arising from the use of any computer, computer system or computer software programme or any other electronic system in the launch and/or guidance system and/or firing mechanism of any weapon or missile.
- 1.3 It is understood and agreed that clause 1.1 shall not apply to otherwise covered physical loss and/or physical damage and/or destruction (collectively referred to as 'loss') occurring to the Interest insured where a 'cyber attack' is used in the commission of the act of theft, robbery, burglary, hold-up or other criminal activity resulting in a loss and targeted at the Insured as referenced hereunder and/or the Interest insured is located.

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Institute Radioactive Contamination Chemical Biological Bio-Chemical and Electromagnetic Weapons Exclusion Clause

This clause shall be paramount and shall override anything contained in this insurance inconsistent therewith:

- In no case shall this insurance cover loss damage liability or expense directly or indirectly caused by or contributed to or arising from,
 - 1.1 ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel,
 - 1.2 the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof,
 - 1.3 any weapon or device employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter,
 - 1.4 The radioactive, toxic, explosive or other hazardous or contaminating properties of any radioactive matter. The exclusion in this sub-clause does not extend to radioactive isotopes, other than nuclear fuel, when such isotopes are being prepared, carried, stored, or used for commercial, agriculture, medical, scientific or other peaceful purposes,
 - 1.5 any chemical, biological, blo-chemical, or electromagnetic weapon.

Invalid Payments Exclusion Clause

Notwithstanding anything contained herein to the contrary, this contract excludes any claim in respect of the property insured hereunder, where the loss has been sustained by the insured consequent upon handing over such insured property to any third party against payment by:

- Cheque, Banker's Draft, or any other form of Money Order, where such Cheque, Banker's Draft or other form of Money Order, shall prove to be false, fraudulent or otherwise invalid or uncollectable for any reason whatsoever.
- Cash, Currency or Bank Notes which prove to be counterfelt, false or otherwise invalid for any reason whatsoever.
- Credit Card, where the use of the same has been false, fraudulent or invalid, or when payment of the amount due is uncollectable for any reason whatsoever.

Sanction Limitation and Exclusion Clause

No (re)insurer shall be deemed to provide cover and no (re)insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that (re)insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

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Terrorism Exclusion Clause - Outside of the Ordinary Course of Transit

(This coverage maybe bought back under the Conditions Unique to your Contract section)

Notwithstanding any provision to the contrary within the insurance or any endorsement thereto it is agreed that this insurance excludes loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any act of terrorism regardless of any other cause or event contributing concurrently or in any other sequence to the loss.

For the purpose of this endorsement an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public, in fear.

This endorsement also excludes loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to any act of terrorism.

If the Underwriters allege that by reason of this exclusion, any loss, damage, cost or expense is not covered by this insurance the burden of proving the contrary shall be upon the insured.

In the event any portion of this endorsement is found to be invalid or unenforceable, the remainder shall remain in force and effect.

USA and Canada Endorsement for the Institute Radioactive Contamination Chemical Biological Bio-Chemical and Electromagnetic Weapons Exclusion Clause – 10/11/03

This contract is subject to the Institute Radioactive Contamination, Chemical, Biological, Bio-Chemical and Electromagnetic Weapons Exclusion Clause 10/11/03 (RACCBE). The inclusion of RACCBE in this contract is material to Underwriters' willingness to provide coverage at the quoted terms, conditions and rates.

It is the intent of the parties to give maximum effect to RACCBE as permitted by law.

In the event that any portion of RACCBE may be found to be unenforceable in whole or in part under the law of any state, territory, district, commonwealth or possession of the USA, or any province or territory of Canada, the remainder shall remain in full force and effect under the laws of that state, territory, district, commonwealth or possession, province or territory. Further, any such finding shall not after the enforceability of RACCBE under the laws of any state, territory, district, commonwealth or possession of the USA, or any province or territory of Canada, to the fullest extent permitted by applicable law.

USCAN B 29/01/04

War and Civil War Exclusion Clause

Notwithstanding anything to the contrary contained herein this Policy does not cover loss or damage directly or indirectly occasioned by, happening through or in consequent of war, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation or nationalization or requisition or destruction of or damage to property by or under the order of any government or public or local authority

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SECTION E - Standard Conditions applicable to this contract

Conformity Clauses

Wherever, within the attached, reference is made to the 'Assured' it shall be deemed to mean the 'insured'.

Wherever, within the attached wording and clauses, reference is made to the 'Company' or 'Underwriter(s)' it shall be deemed to mean the 'Insurer(s)'.

Wherever, within the attached, reference is made to the 'Policy' or 'Certificate' it shall be deemed to mean the 'contract'.

Arbitration Clause

In case the insured and Underwriters shall fail to agree as to the amount of loss or damage the same shall be ascertained by two competent and disinterested appraisers, the Insured and Underwriters each selecting one, and the two so chosen shall first select a competent and disinterested umpire, the appraisers together shall then estimate and appraise the loss stating separately the sound values and damage, and falling to agree, shall submit their differences to the umpire; and the award in writing of any two shall determine the amount of the loss, the parties thereto shall pay the appraisers respectively selected by them, and shall bear equally the expense of the appraisal and umpire.

Automatic Reinstatement Clause

It is agreed that the amount of insurance hereunder shall be reduced by the amount of any loss covered by this Contract. Unless otherwise provided, Underwriters and the Insured shall be deemed to have agreed that the full amount insured be reinstated automatically as of the date of the loss.

Breach of Warranty and No Control Clause

If a breach of any warranty or condition in any form or endorsement attached to or made as part of this insurance should occur, which breach, by the terms of such warranty or condition, shall operate to suspend or void this insurance, it is agreed that such suspension or voidance due to such breach shall be effective only during the continuance of such breach, and then only as to the property therein or other separate location to which such warranty or condition has reference and in respect of which such breach occurs.

This insurance shall not be prejudiced by any act or neglect of the owner of any building if the insured is not the owner thereof, or by any act, or neglect of any occupants (other than the Insured) of any building, when such act or neglect of the Owner or occupant is not within the control of the Insured, or by failure of the Insured to comply with any warranty or conditions contained in any form or endorsement attached to this insurance with regard to any portion of the premises over which the insured has no control. Notwithstanding anything contained herein, if technical faults to the insured's protection system occur that the insured does not have notice of or are immaterial to a loss, coverage shall be afforded.

Cancellation Clause

Notwithstanding anything contained in this insurance to the contrary this insurance may be cancelled by the insured at any time by written notice or by surrender of this contract of insurance. This insurance may also be cancelled by or on behalf of the Underwriters by delivering to the insured or by mailing to the insured, by registered, certified or other first class mail, at the insured's address as shown in this insurance, written notice stating when, not less than 30 days thereafter, or 15 days in respect of non-payment of premium, the



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cancellation shall be effective. The mailing of such notice as aforesaid shall be sufficient proof of notice and this insurance shall terminate at the date and hour specified in such notice.

If this insurance shall be cancelled by the insured, the Underwriters shall retain the customary short rate proportion of the premium hereon, except that if this insurance is on an adjustable basis the Underwriters shall receive the earned premium hereon or the customary short rate proportion of any minimum premium stipulated herein whichever is the greater.

If this insurance shall be cancelled by or on behalf of Underwriters the Underwriters shall retain the pro rata proportion of the premium hereon, except that if this insurance is on an adjustable basis the Underwriters shall receive the earned premium hereon or the pro rata proportion of any minimum premium stipulated herein whichever is the greater.

Payment or tender of any unearned premium by the Underwriters shall not be a condition precedent to the effectiveness of Cancellation but such payment shall be made as soon as practicable.

If the period of limitation relating to the giving of notice is prohibited or made void by any law controlling the construction thereof, such period shall be deemed to be amended so as to be equal to the minimum period of limitation permitted by such law.

Direct Adjustment Clause

In case of loss of property of others (insured hereunder) held by the Insured, for loss of which claim is made upon Underwriters, the right to adjust such loss with the owner or owners of the property is reserved to Underwriters and the receipt of such owner or owners in satisfaction thereof shall be in full satisfaction of any claim of the insured for the loss of said property for which such payment has been made. If legal proceedings be taken to enforce claim against the insured as respects any such loss, Underwriters reserve the right at their option without expense to the insured, to conduct and control the defence on behalf of and in the name of the insured. In no event is this Contract liable for more than the total amount of insurance granted hereunder.

Due Diligence Clause

The insured shall use due diligence and do and concur in doing all things reasonably practicable to avoid or diminish any loss or damage to the property herein insured.

Examination under Oath Clause

The Insured shall, in case of loss or damage, give to the Underwriters or their duly authorized agents, all information they require for an evaluation of the loss. The loss payee or other individual or organization claiming an interest under the contract of insurance, shall submit, and so far as is within their power, shall cause all other individuals interested in the property and other members of the household and employees and agents, to examinations under oath by any persons authorized by Underwriters relative to any and all matters concerning the claim and subscribe to the same and shall produce for examination all books of account, bills, invoices and other vouchers or certified copies thereof if the originals be lost, at such reasonable time and place as may be designated by the Underwriters or their representatives and shall permit extracts and copies to be made thereof.

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Grading House Definition Clause

Any reference to Grading Houses or Grading Service shall be defined as:

Professional Coin Grading Service (PCGS),
Professional Sports Authenticator (PSA),
Numismatic Guaranty Corp (NGC),
Spoils Guaranty Corp (SGC),
Comic Guaranty Corp (CGC),
Numismatic Conservation Service (NGS),
Independent Coin Grading (ICG),
American Numismatic Certification Service (ANACS),
Certified Acceptance Corp (CAC).

Lloyd's Compliance with the US Foreign Account Tax Compliance Act

Information regarding Lioyd's Syndicates compliance with the Foreign Account Tax Compliance Act ("FATCA") is available from the Lloyd's broker whose contact details are shown elsewhere in this contract.

It is understood and agreed that the provision of this information is sufficient for the purposes of any obligation in this (re)insurance for Ltoyd's syndicates to provide FATCA required documentation.

LMA9107

29 April 2015

Non Contribution Clause

it is understood and agreed that any insurance granted herein shall not cover (excepting as to the legal liability of the insured) when there is any other insurance which would attach if this Contract had not been issued, whether such insurance would be in the name of the insured or of any third party. It is however understood and agreed that, if under the terms of such other insurance (in the absence of this Contract) the liability would be a less amount than would have been recoverable under this Contract (in the absence of such other Contract) then this Contract attaches on the difference. This insurance shall not inure directly or indirectly to the benefit of any carrier or other ballee.

Payment on Account Clause

Underwriters hereby agree that where claim papers submitted demonstrate that only the quantum of the claim is in question, they will make a payment on account equal to 100% of the lower of the amounts claimed by the Insured and agreed to by Underwriters.

Premium Payment Terms

If the premium due under this contract has not been so paid to Underwriters by the 60th day from the inception of this contract (and, in respect of installment premiums, by the date they are due) Underwriters shall have the right to cancel this contract by notifying the insured via the broker in writing. In the event of cancellation, premium is due to Underwriters on a pro rata basis for the period that Underwriters are on risk but the full contract premium shall be payable to Underwriters in the event of a loss or occurrence prior to the date of termination which gives rise to a valid claim under this contract.

It is agreed that underwriters shall give not less than 15 days prior notice of cancellation to the insured via the broker. If premium due is paid in full to Underwriters before the notice period expires, notice of cancellation shall

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automatically be revoked. If not, the contract shall automatically terminate at the end of the notice period.

Unless otherwise agreed, tire Leading Underwriter (and Agreement Parties if appropriate) are authorised to exercise rights under this clause on their own behalf and on behalf of all Underwriters participating in this contract.

if any provision in this clause is found by any court or administrative body of competent jurisdiction to be invalid or unenforceable, such invalidity or unenforceability will not affect the other provisions of this clause which will remain in full force and effect.

Where the premium is to be paid through a London Market Bureau, payment Underwriters will be deemed to occur on the delivery of a premium advice note to the Bureau. (LSW3001)

Protection Maintenance Clause

It is agreed that the protections provided for the safety of the insured property shall be maintained in good order throughout the currency of this insurance and shall be in use at all times out of business hours or when the insured's premises are left unattended and that such protections shall not be withdrawn or varied to the detriment of the interests of the Underwriters without their consent.

Notwithstanding anything contained herein it is noted and agreed that technical faults relating to the Insured's alarm system which can be substantiated as being beyond the control of the Insured shall not prejudice this insurance. Provided, however, that the Insured shall take all reasonable care to protect the insured property whenever they become aware of such faults and that immediate notice is given to Underwriters.

Subrogation Clause

Underwriters may require from the insured an assignment of all rights of recovery against any party for loss or damage, to the extent that payment therefore is made by Underwriters. Notwithstanding, Underwriters will not be granted recourse against carriers, packers or other ballees except with the insured's and/or their Agents prior consent.



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SECTION F - What to do In the event of a claim

Claims Notification Clause

Following any happening likely to give rise to a claim, the insured will as soon as reasonably practicable:

- inform the police, and offer them all reasonable assistance in apprehension of person(s) responsible and the recovery of the property stolen,
- give notification in writing to Underwriters,
- provide such information and assistance as Underwriters may reasonably require,
- use reasonable endeavors to ensure that all rights against carriers, ballees or other third parties are
 properly preserved and exercised,
- Contact Numismatic Crime Information Center (NCIC), Doug Davis (<u>Doug@numismaticcrimes.org</u>) or 817 723 7231.

(This is a recommendation and not a Contract requirement.)

How to make a Claim under this insurance

If you wish to make a claim under this insurance, please contact:

Shahid Qaiser

Direct Dial: +44 (0) 20 7528 4475

Mobile: + 44 (0) 7500 920950

Email: Shahid Qaiser@JLTGroup.com

Nelson Macwan

Direct Dial: +44 (0) 20 7 466 6205

Email: Nelson Macwan@JLTGroup.com

as soon as possible.

At the time of making a claim, you will be asked the contract number stated on your Schedule and full details of the claim.

Complaints Procedure

If you have any complaint, please address this to:

JLT Specialty Ltd The St Botolph Building 138 Houndsditch London EC3A 7AW

We will acknowledge your complaint promptly, explain how it will be handled, and tell you what you need to do;

We will consider and handle your complaint fairly, and tell you how it is progressing. If you are not satisfied with the result of our complaints procedure, you can ask the Complaints Department at Lloyd's to review your case; without prejudice to your rights at law.

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We will tell you how to do this, but the relevant contact details are:

Complaints
Fidentia House
Walter Burke Way
Chatham Maritime
Chatham
Kent ME14 4RN

e-mail: complaints@lloyds.com
Tel: +44 (0) 207 327 5693
Fax: +44 (0) 207 327 5225

In all communications the policy and contract number should be quoted.

Complaints that cannot be resolved by the Complaints Department may be referred to the Financial Ombudsman Service. You must do this within six months of receiving a final response to your complaint from Lloyd's. Their address and telephone number is:

Financial Ombudsman Service South Quay Plaza 183 Marsh Wall London E14 9SR

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Texas Complaints Notice

IMPORTANT NOTICE

To obtain information or make a complaint:

You may contact the Texas Department of Insurance to obtain information on companies, coverages, rights or complaints at:

1-800-252-2439

You may write to the Texas Department of Insurance

P.O. Box 149104
Austin, TX 78714-91404
Fax: (512) 475 1771
Web: http:fiwww.tcli.state.tx.us
Email: ConsumerProtectionPtdi.state.tx.us

PREMIUM OR CLAIM DISPUTES Should you have a dispute concerning your premium or about a claim you should contact the

premium or about a claim you should contact the agent first. If the dispute is not resolved, you may contact the Texas Department of Insurance.

ATTACH THIS NOTICE TO YOUR POLICY:
This notice is for information only and does not become a part or condition of the attached documents.

LSW1022A

AVISO IMPORTANTE

Para obtener informacion o para someter una queja

Puede comunicarse con del Departamento de Seguros de Texas para obtener informacion acerca de companies coberturas derechos o quejas al

1-800-252-3439

Puede escribir al Departamento de Seguros de Texas

> P.O. Box 149104 Austin, TX 78714-91404 Fex: (512) 475 1771

Web: http://iwww.tcli.state.tx.us Email: ConsumerProtectionPtdi.state.tx.us

DISPUTAS SOBRE PROMAS O RECLAMOS
Tiene una disputa concerniente a su prima o a un
reclamo, debe comunicarse con el agente
primero. Si no se resuelve la disputa puede
entonces comunicarse con el departmento (TDI).

UNA ESTE AVISO A SU POLIZA:

Este aviso es solo para proposito de informacion
y no se conviete en parte o condition del
document adjunto



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INFORMATION

Information made available to and seen by leading insurers hereon, as initialled by Slip Leader hereon, includes the following:

JLT renewal application received 11th April 2017 seen and noted by insurers.

Values per location at 11th April 2017 and 5th May 2017

Addison, TX

\$66,893,287

Gemini Lane, TX

\$5,761,985

Delaware

\$446,303,896

Ontario

\$448,043,840

Unnamed locs

28 locations between \$200k and \$4.8m

For Taxation purposes, the allocation of premium by territory is as follows:

Addison, TX

\$52,016

Gemini Lane, TX

\$2,569

Delaware

\$99,889

Ontario

\$97,385

Shipping

\$40,141 does not altract taxation.

Excise Tax - Canada (Lioyd's Crystal)

Excise Tax applies to Canadian resident Assureds where the insured risk is ordinarily in Canada and is not subject to any of the exemptions. However note that it remains due irrespective of who pays the insurance premium. In the case of non Canadian resident entity taking out a multinational or global policy that covers a Canadian entity's risk an excise tax demand will be sent to the Canada Revenue Agency (CRA) to the Canadian entity. Brokers should advise their clients of this fact and suggest they notify any Canadian entities covered by the policy to expect a demand from the CRA.





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SECURITY DETAILS

(RE)INSURERS LIABILITY:

(RE)INSURERS LIABILITY CLAUSE (RE)INSURER'S LIABILITY SEVERAL NOT JOINT

The liability of a (re)insurer under this contract is several and not joint with other (re)insurers party to this contract. A (re)insurer is liable only for the proportion of liability it has underwritten. A (re)insurer is not jointly liable for the proportion of liability underwritten by any other (re)insurer. Nor is a (re)insurer otherwise responsible for any liability of any other (re)insurer that may underwrite this contract.

The proportion of liability under this contract underwritten by a (re)insurer (or, in the case of a Lloyd's syndicate, the total of the proportions underwritten by all the members of the syndicate taken together) is shown next to its stamp. This is subject always to the provision concerning "signing" below.

In the case of a Lloyd's syndicate, each member of the syndicate (rather than the syndicate itself) is a (re)insurer. Each member has underwritten a proportion of the total shown for the syndicate (that total itself being the total of the proportions underwritten by all the members of the syndicate taken together). The liability of each member of the syndicate is several and not joint with other members. A member is liable only for that member's proportion. A member is not jointly liable for any other member's proportion. Nor is any member otherwise responsible for any liability of any other (re)insurer that may underwrite this contract. The business address of each member is Lloyd's, One Lime Street, London EC3M 7HA. The identity of each member of a Lloyd's syndicate and their respective proportion may be obtained by writing to Market Services, Lloyd's, at the above address.

Proportion of liability

Unless there is "signing" (see below), the proportion of liability under this contract underwritten by each insurer (or, in the case of a Lloyd's syndicate, the total of the proportions underwritten by all the members of the syndicate taken together) is shown next to its stamp and is referred to as its "written line".

Where this contract permits, written lines, or certain written lines, may be adjusted ("signed"). In that case the risk detail is to be appended to this contract to show the definitive proportion of liability under this contract underwritten by each insurer (or, in the case of a Lloyd's syndicate, the total of the proportions underwritten by all the members of the syndicate taken together). A definitive proportion (or, in the case of a Lloyd's syndicate, the total of the proportions underwritten by all the members of a Lloyd's syndicate taken together) is referred to as a "signed line". The signed lines shown in the risk details will prevail over the written lines unless a proven error in calculation has occurred.

Although reference is made at various points in this clause to "this contract" in the singular, where the circumstances so require this should be read as a reference to contracts in the plural.

21/6/07 LMA3333

ORDER HEREON:

100% of 100% of the Limits of liability or to be advised to Slip Leader only

BSJR-21/18 May 2017/EE17018909AB



901 JLT

Page 29 of 34

BASIS OF WRITTEN LINES:

Percentage of Order

BASIS OF SIGNED LINES:

As per Basis of Written Lines above

SIGNING PROVISIONS:

In the event that the written lines hereon exceed 100% of the order, any lines written "to stand" will be allocated in full and all other lines will be signed down in equal proportions so that the aggregate signed lines are equal to 100% of the order without further agreement of any of the insurers. However:

- in the event that the placement of the order is not completed by the commencement date of the period of insurance then all lines written by that date will be signed in full;
- b) the signed lines resulting from the application of the above provisions can be varied, before or after the commencement date of the period of insurance, by the documented agreement of the insured and all insurers whose lines are to be varied. The variation to the contracts will take effect only when all such insurers have agreed, with the resulting variation in signed lines commencing from the date set out in that agreement.

LINE CONDITIONS:

None unless insurers indicate otherwise here.



901 JLT

Page 30 of 34

WRITTEN LINES MODE OF EXECUTION CLAUSE

This contract and any changes to it may be executed by:

- a) an original written ink signature of paper documents (or a true representation of a signature, such as a rubber-stamp);
- b) an exchange of facsimile/scanned copies showing the original written ink signature of paper documents;
- c) electronic signature technology employing computer software and a digital signature or digitiser pen pad to capture a person's handwritten signature in such a manner that the signature is unique to the person signing, is under the sole control of the person signing, is capable of verification to authenticate the signature and is linked to the document signed in such a manner that if the data is changed, such signature is invalidated;
- d) a unique authorisation provided via a secure electronic trading platform;
- a timed and dated authorisation provided via an electronic message/system.

The use of any one or a combination of these methods of execution shall constitute a legally binding and valid signing of this contract. This contract may be executed in one or more of the above counterparts, each of which, when duly executed, shall be deemed an original.

in a co-insurance placement following (re)insurers may, but are not obliged to, follow the premium charged by the lead (re)insurer.

(Re)insurers may not seek to guarantee for themselves terms as favourable as those which others subsequently achieve during the placement.

Written %

Signed and Dated Stamp

Incorporating Underwriting Reference



901 **JLT** Page 31 of 34

WRITTEN LINE %

JLT "LOWRY" Facility B0901EE1600734

ዄ9634

All Underwriters as per LPSO Registered No 9634

SCHEDULE OF VARIABLE REFERENCES

GS

50% of order hereon

1414 ASC	SG17KA744J2X
2488 CGM	AXSZ3GLQ9598
2012 AAL	041796032017
1686 AXS	8269406217SP



9637 Schedule of Variable References SCX1562717LB 2001 AML 4711 ASP SPA7GJX17B0D AXSZ3GLQ5488 2488 CGM 3000 MKL CC8092C17MAA

Genesh 2.0 Skgn Here	1
200	
45	1
17	į

For Bureaux Use Only: XIS technician must key FOUR decimal places after the point - NN.NNNN%

Schedule of participating Underwriters:

Underwriter	Signed Line % of order
Ascot Syndicate 1414 ASC	9.3383%
Chubb Syndicate 2488 CGM	9.3383%
Axis Syndicate 1686 AXS	9.3382%
Arch Syndicate 2012 AAL	8.8235%
Ark Syndicate 4020 ARK	7.2794%
ANV Syndicate 1861 ANV	7.3530%
Atrium Syndicate 609 AUW	7.3529%
Endurance Syndicate 5151 ENH	7.3529%
Genesis 2.0 per 9637 as scheduled below	33.8235%
	100.0000%
Genesis 2.0	
ANV Syndicate 1861 ANV	2.3039%
Apollo Syndicate 1969 APL	2.8431%
Brit Syndicate 2987 BRT	2.8431%
MS Amlin Syndicate 2001 AML	5.0490%
Aspen Syndicate 4711 ASP	2.2794%
	BBJ/L27/18 May 2017/EE1701590SAB

⇒ JLT [B0901EE1701590000	901 JLT Page 32 of 34
Ark Syndicate 4020 ARK	1.9608%	
Liberty Syndicate 4472 LiB	2.2059%	
Novae Syndicate 2007 NVA	2.2794%	
Chubb Syndicate 2488 CGM	2.6471%	
Markel Syndicate 3000 MKL	2.6471%	
Allied World Syndicate 2232 AWH	2.2794%	
Atrium Syndicate 609 AUW	2.2794%	
Chaucer Syndicate 1084 CSL	2.2059%	
•	33.8235% of	
	100.0000%	



901 JLT Page 33 of 34

JLT "Judd" Facility
B0901EE1600733

少9632

All Underwriters as per LPSO Registered No 9632

SCHEDULE OF VARIABLE REFERENCES

GS

50% of order hereon

1221 NAV	CPP134CC2893
3000 MKL	CD6123B17MAA
2001 AML	SCX1598017HA

Lead Underwriter Sign

/7/5/17

ADVI MITLATI, IHDUINAV

 9637 Schedule of Variable References

 2001 AML
 SCX1562717LB

 4711 ASP
 SPA7GJX17B0D

 248B CGM
 AXSZ3GLQ5488

 3000 MKL
 CC8092C17MAA

Genesic 20 Stan Here

For Bureaux Use Only: XIS technician must key FOUR decimal places after the point – NN.NNNN%

Schedule of participating Underwriters:

Underwriter	Signed Line % of order
Advent Syndicate 780 ADV	8.3824%
MS Amlin Syndicate 2001 AML	9.0441%
AmTrust Syndicate 1206 ATL	8.8235%
Hardy Syndicate 382 HDU	9.0441%
Navigators Syndicate 1221 NAV	8.8235%
Markel Syndicate 3000 MKL	7.3530%
Chaucer Syndicate 1084 CSL	7.3530%
Starstone Syndicate 1301 SCC	7.3529%
Genesis 2.0 per 9637 as scheduled below	33.8235%
	100.0000%
Genesis 2.0	
ANV Syndicate 1861 ANV	2,3039%
Apollo Syndicate 1969 APL	2,8431%
Brit Syndicate 2987 BRT	2.8431%
MS Amiin Syndicate 2001 AML	5.0490%
Aspen Syndicate 4711 ASP	2.2794%
Ark Syndicate 4020 ARK	1.9608%
Liberty Syndicate 4472 LIB	2.2059%

BSJ/L2T/18 May 2017/EE17015908AB

⇒ JLT [B0901EE1701590000	901 JLT Page 34 of 34
Novae Syndicate 2007 NVA	2.2794%	
Chubb Syndicate 2488 CGM	2.6471%	
Markel Syndicate 3000 MKL	2.6471%	
Allied World Syndicate 2232 AWH	2.2794%	
Atrium Syndicate 609 AUW	2.2794%	
Chaucer Syndicate 1084 CSL	2.2059%	
•	33.8235% of	
	100.0000%	

BSJ/L2T/18 May 2017/EE17015909AB

JLT Specialty Limited The St Botolph Building 138 Houndsditch

London EC3A 7AW
Tel +44 (0)20 7528 4000
Fax +44 (0)20 7528 4500
www.iltspecialty.com

Lloyd's Broker, Authorised and regulated by the Financial Conduct Authority. A member of the Jardine Lloyd Thompson Group. Registered Office: The St Botolph Building, 138 Houndsditch, London EC3A 7AW. Registered in England No. 01536540. VAT No. 244 2321 96.





Case 3:18-cy-01555-B Document 35 Filed 04/22/19 Page 1 of 4 PageID 230

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

DILLON GAGE INCORPORATED OF	§	
DALLAS	§	
Plaintiff,	§	
	§	
vs.	§	CIVIL ACTION NO. 3:18-CV-1555-B
	§	
CERTAIN UNDERWRITERS AT	§	
LLOYD'S, SUBSCRIBING TO POLICY	§	
NO. EE1701590	§	
Defendant.	§	

FEDERAL RULE OF CIVIL PROCEDURE 56(c)(1)(A) STIPULATIONS

Plaintiff Dillon Gage Incorporated of Dallas ("Dillon Gage"), and Defendant Certain Underwriters at Lloyd's, Subscribing to Policy No. EE1701590 ("Underwriters"), agree to stipulate to the following facts as part of the record in this lawsuit:

- 1. On January 28, 2018, Dillon Gage received a new customer online application submission with the name listed as Kenneth Bramlett. This online application also included a copy of an Alabama Driver's License of the alleged Kenneth Bramlett and other identifying information. Among the information provided was the home address of 2933 Canterbury Road, Mountain Brook, Alabama, 35223. (Dillon Gage 000335 000336).
- 2. On January 29, 2018, the first order (of two orders made) was placed with Dillon Gage by the alleged Kenneth Bramlett for \$549,000.00 worth of gold coins.
- 3. On January 29, 2018, Dillon Gage received a PNC Bank check #121 (dated January 29, 2018), Account #50048121097025, in the amount of \$549,000.00, from the joint account of Kenneth and Laurie Bramlett, signed by Laurie Bramlett (Dillon Gage 000317-000318).
- 4. On January 30, 2018, Dillon Gage deposited check #121 with its bank, BBVA Compass, and was given provisional credit by BBVA Compass. (CB000001-2).
- 5. On February 12, 2018, Dillon Gage received notice that Check #121 cleared Kenneth and Laurie Bramlett's account. Dillon Gage then created a Sales Invoice (Dillon Gage 000297), packaged, released, and shipped three (3) packages to Kenneth Bramlett at his home address via UPS. (Dillon Gage 000302-308). Dillon Gage assigned each package a tracking number via UPS, listed on the Sales Invoice. The three (3) packages were picked up at Dillon Gage's office in Addison, Texas by UPS, and scanned into the UPS high value

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- stream system between 7:30-7:31 pm as the "origin scan." (Dillon Gage 000400; Dillon Gage 000338-000340). On February 12, 2018, Dillon Gage provided the three (3) tracking numbers to the alleged Kenneth Bramlett via email. (Dillon Gage 000358).
- 6. On February 12, 2018, and only minutes after the origin scan, at 7:43-7:44 pm, the UPS tracking history notes that "A UPS My Choice delivery change was requested for this package. / The receiver arranged to pick up the packages at a UPS facility." (Dillon Gage 000400; Dillon Gage 000338-000340).
- 7. On February 13, 2018, three (3) packages were delivered to a UPS facility in Birmingham, Alabama at 8:25 am. Three (3) minutes later, at 8:28 am, an individual collected the packages from the UPS facility. (Dillon Gage 000400; Dillon Gage 000338-000340) (UPS 47-53).
- 8. The individual who collected the three (3) packages from the UPS facility in Birmingham was not Kenneth Bramlett or Laurie Bramlett.
- 9. On February 13, 2018, Dillon Gage received the second order placed by the alleged Kenneth Bramlett. (Dillon Gage 000374).
- 10. On February 14, 2018, Dillon Gage received a PNC Bank check # 647 (dated February 13, 2018), Account #3121404582, from the joint account of Kenneth and Laurie Bramlett, in the amount of \$655,000.00 and locked trade. (Dillon Gage 000313-000314).
- 11. On February 14, 2018, Dillon Gage deposited check #647 with its bank, BBVA Compass, and was given provisional credit by BBVA Compass. (CB000015-16) (CB000152-000153).
- On February 22, 2018, Dillon Gage received notice that Check #647 cleared Kenneth and Laurie Bramlett's account. Dillon Gage then created a Sales Invoice (Dillon Gage 000298), packaged, released, and shipped five (5) packages to Kenneth Bramlett at his home address via UPS. (Dillon Gage 000302-000308). Dillon Gage assigned each package a tracking number via UPS, listed on the Sales Invoice. The five (5) packages were picked up at Dillon Gage's office in Addison, Texas by UPS, and scanned into the UPS high value stream system at 7:40 pm as the "origin scan." (Dillon Gage 000417; Dillon Gage 000320-000333). On February 22, 2018, Dillon Gage provided the five (5) tracking numbers to the alleged Kenneth Bramlett via email.
- 13. On February 22, 2018, after the origin scan, at 8:50-8:54 pm, the UPS tracking history notes that "A UPS My Choice delivery change was requested for this package. / The receiver will pick up the packages at the UPS facility." (Dillon Gage 000417; Dillon Gage 000320-000333).
- 14. On February 23, 2018, five (5) packages were delivered to a UPS facility in Birmingham, Alabama at 8:50 am. Following, an individual signed for and collected the five (5) packages from the UPS facility. (Dillon Gage 000320-000333) (UPS 47-53).

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- 15. The individual who collected the five (5) packages from the UPS facility in Birmingham was not Kenneth Bramlett or Laurie Bramlett. This is evidenced by CCTV video footage of the UPS facility in Birmingham, Alabama on February 23, 2018. The CCTV video footage is a fair and accurate depiction of the UPS facility in Birmingham, Alabama as it looked the morning of February 23, 2018.
- 16. On February 26, 2018, Laurie Bramlett signed an affidavit of fraud related to Check #647 and provided it to PNC Bank. (Dillon Gage 000310).
- 17. On March 1, 2018, Compass received a large dollar notification from its vendor indicating that Check #647 was unauthorized (forged counterfeit) and that PNC Bank would be sending it back; and that PNC Bank would receive a credit to its account and there would be a corresponding debit to BBVA Compass, which occurred. (CB000152-153; CB000024-27).
- 18. On March 8, 2018, BBVA Compass received a large dollar notification from its vendor indicating that Check #121 was unauthorized (forged counterfeit), and that an additional item issued by the same customer to Dillon Gage would be returned to Compass for the same reasons. (CB000152-153; CB000004-7).
- 19. On March 14, 2018, Laurie Bramlett signed an affidavit of fraud related to Check #121, and provided it to PNC Bank. (Dillon Gage 000309).

Respectfully submitted,

HEDRICK KRING, PLLC

/s/Laura M. Fontaine

Jacob B. Kring

Texas Bar No.: 24062831

Laura M. Fontaine

Texas Bar No. 24065239

1700 Pacific Avenue, Suite 4650

Dallas, Texas 75201

Telephone: (214) 880-9600 Facsimile: (214) 481-1844

Jacob@HedrickKring.com

Laura@HedrickKring.com

ATTORNEY FOR PLAINTIFF,

DILLON GAGE INCORPORATED OF DALLAS

Case 3:18-cv-01555-B Document 35 Filed 04/22/19 Page 4 of 4 PageID 233

HOLMAN FENWICK WILLAN

/s/ Gerard J. Kimmitt, II

Gerard J. Kimmitt, II

Texas Bar No.: 11427500; Federal ID No.: 08454

Susan H. Swanson

Texas Bar No.: 24038955; Federal ID No.:37969

5151 San Felipe, Suite 400 Houston, Texas 77056 Telephone: (713) 917-0888 Facsimile: (713) 953-9470

Facsimile: (713) 953-9470 jerry.kimmitt@hfw.com susan.swanson@hfw.com

ATTORNEY FOR DEFENDANT,

CERTAIN UNDERWRITERS AT LLOYD'S, SUBSCRIBING TO POLICY NO. EE1701590

RUSSELL & WRIGHT, PLLC

/s/ Michael C. Wright

Michael C. Wright

Texas Bar No. 22049807

mwright@rwtrial.com

RUSSELL & WRIGHT, PLLC

15770 Dallas Parkway, Suite 1050

Dallas, Texas 75248

Telephone: (972) 267-8400

Facsimile: (972) 267-8401

ATTORNEY FOR DEFENDANT,

CERTAIN UNDERWRITERS AT LLOYD'S, SUBSCRIBING TO POLICY NO. EE1701590

CERTIFICATE OF SERVICE

A true and correct copy of this document was served via the Court's EC/MCF electronic filing services on the following counsel on this 22nd day of April 2019:

/s/ Gerard J. Kimmitt, II
Gerard J. Kimmitt, II

Vicky Guthery

15PPSOH. HOLD

From:

no-reply@dillongage.com

Sent:

Sunday, January 28, 2018 1:38 PM

To:

newaccounts@dillongage.com; Dennis Herger

Subject:

New Online Application Submission

Attachments:

E0405013-A8D9-4282-8026-292C35DA7D52.jpeg

structure	A
accountClass	DLR
businessName	Kenneth Bramlett
address1	2933 Canterbury rd
city	Mountain Brk
state	AL
zip	35223
country	USA
email	Kenbramlett99@gmail.com
eNewsletter	0
contactFirstName	Kenneth
contactLastName	Bramlett
contactMobilePhone	2052875906
contactWorkPhone	2053922658
contactEmergencyPhone	2052875906
contactSSN	421809543
contactDrivesLicenseOrPassportNo	3590239
references_bankName	PNC BANK
references_bankCountry	USA



ECS

Page 1 of 1





Today's Mon, Jan Date: 29, 2018 Subscriber DGG-

<u>Total</u> <u>Trading</u> Compliance Info Partners

TOTAL COMPLIANCE ENGINE

Screening Results

Compliance Country: US

Reference ID:

Party Name/Address: KENNETH BRAMLETT / 2933 CANTERBURY RD. (PASSED)

Contact Name: KENNETH BRAMLETT (PASSED)

Party Country: US

Party Screening Summary: PASS

...........

Print Results Additional Resources Back

v4.2

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Dear BluJay Solutions Total Compliance/ECS/RDPS Customer,

In an ongoing effort to improve the integrity, stability, and resiliency of the Total Compliance, ECS, and applications, we will be migrating to a new data center in Feb 2018.

BluJay Solutions views this as an important operational enhancement to our Cloud offerings that provides greater security for our customers due to newer SSL certificates, which are not vulnerable to attacks. The new data center will also have increased redundancy across all aspects of the application, which will provide for greater system reliability with more a robust high-availability hardware infrastructure. In addition, performance will be improved by newer and more powerful hardware and faster network connectivity.

To receive email communications regarding the move please open a ticket through the portal https://blujaysolutions.force.com or call the 866-649-1900 number and ask to receive communications for ECSMOVE.

Regards

The BluJay Solutions Support Team

EXHIBIT G

Case 3:18-cv-01555-X Document 36-2 Filed 04/23/19 Page 80 of 200 PageID 348

This is a LEGAL COPY of your check. You can use it the same way you would use the original check.

RETURN REASON (5)

en la	. 41	. , , ,	
/30/2018 3013	KENNETH W BRAMLETT LAURIE W BRAMLETT 2993 CANTERBURY RD MOUNTAIN BROOK AL 35223-1203	DA9977	121 /8 0-71/430 Date
)5471 01/ 00002177	Pay to the order of <u>Dillon</u> (Five hundred and PNCBANK	Sage of firsty nine thousa	\$ 549, or de
000 000	PNC Bank, N.A. 050 Kentucky For		Muntt "

44043000711450048121097025#0121 20054900002

Case 3:18-cv-01555-X Document 36-2 Filed 04/23/19 Page 81 of 200 PageID 349

Ho.	ETDE22T2000000 9T0270E/TO >245OTOETT< 00000000000000000000000000000000000	Processed via Remote Deposit Compass Bank >062001186< 6708694841 FOR DEPOSIT ONLY	h9EO9929000000 9TO2/90/EO 2h5OTOETT Eb95TOEEbTOOOOO 9TO2/90/EO 9hTOOOT9O TO2h69E20000000
		↓ Do not endorse or y	rite below this line.↓





The Leader in Litigation Support

-HEADQUARTERS-13100 Wortham Center Drive, Suite 140 Houston, Texas 77065 (713) 937-4242 Fax (713) 937-9995 Toll Free 800-882-3376 www.teamlegal.net

Dillon Gage Incorporated of Dallas vs. Certain Underwriters at Lloyd's, et al.

Records Regarding:

Dillon Gage Incorporated of Dallas

Records From:

BBVA Compass

Type of Records:

Any & All Records

The custodian declined to complete the written deposition but did provide the attached affidavit.

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS **DALLAS DIVISION**

DILLON GAGE INCORPORATED OF	§	
DALLAS	§	
	§	
V.	§	CIVIL ACTION NO. 3:18-CV-01555
	§	
CERTAIN UNDERWRITERS AT	§	
LLOYD'S SUBSCRIBING TO POLICY	§	
NO. EE1701590	§	

BUSINESS RECORDS AFFIDAVIT

THE STATE OF ALABAMA	§
	§
COUNTY OF JEFFERSON	8

BEFORE ME, the undersigned authority, personally appeared Kara Price, who, being by me duly sworn, deposed as follows:

- 1. My name is Kara Price. I am over the age of 21 years, of sound mind, and capable of making this affidavit.
- 2. I am an employee of Compass Bank d/b/a BBVA Compass ("BBVA Compass"). My title is Paralegal. I am familiar with the manner in which its records are created and maintained by virtue of my duties and responsibilities.
- 3. Attached are 291 pages of records of BBVA Compass. These records are the exact duplicates of the original records (with privileged portions redacted). The records were made at or near the time of each act, event, condition, opinion, or diagnosis set forth. It is the regular practice of BBVA Compass for this type of record to be made by, or from information transmitted by, persons with knowledge of the matters set forth in them.
- 4. The records were kept in the course of regularly conducted business activity. It is the regular practice of the business activity/to make the records.

Printed name: Kara Price

O AND SUBSCRIBED before me by Kara Price on the 15th day of SWORN TO

November \2018

Notary Public, State of Alabama

930505,20180752/3164039,1

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF DALLAS DIVISION

DILLON GAGE INCORPORATED OF DALLAS

:

CIVIL ACTION NO. 3:18-CV-01555

vs. CERTAIN UNDERWRITERS AT LLOYD'S

CERTAIN UNDERWRITERS AT LLOYD'S SUBSCRIBING TO POLICY NO. EE1701590

NOTICE OF INTENTION TO TAKE DEPOSITION BY WRITTEN QUESTIONS

To Plaintiff by and through their attorney(s) of record: Jacob B. Kring and Laura M. Fontaine To other party/parties by and through their attorney(s) of record: Michael C. Wright

You will please take notice that twenty-four (24) days from the service of a copy hereof with attached questions, a deposition by written questions will be taken of Custodian of Records for:

(3) BBVA Compass (Any & All Records) 701 32nd Street South, Birmingham, AL 35233

before a Notary Public for TEAM LEGAL
13100 Wortham Center Dr., Suite 140, Houston, TX 77065
713-937-4242, Fax 713-937-9995, www.teamlegal.net

or its designated agent, which deposition with attached questions may be used in evidence upon the trial of the above-styled and numbered cause pending in the above named court. Notice is further given that request is hereby made as authorized under Rules 31 and 45, Federal Rules of Civil Procedure, and in accordance with Texas Finance Code §59.006, to the officer taking this deposition to issue a subpoena duces tecum and cause it to be served on the witness to produce any and all records as described on the attached questions and/or Exhibit(s) and any other such record in the possession, custody or control of the said witness, and every such record to which the witness may have access, pertaining to: Dillon Gage Incorporated of Dallas

and to turn all such records over to the officer authorized to take this deposition so that photographic reproductions of the same may be made and attached to said deposition.

TEAM LEGAL



The Leader in Litigation Support

Gerard J. Kimmitt, II SBA # 11427500 Federal ID # 08454 Susan H. Swanson SBA # 24038955 Federal ID # 37969 Holman Fenwick Willan USA LLP

5151 San Felipe, Suite 400

Kunnett I

Houston, TX 77056

713-917-0888 Fax 713-953-9470

Attorneys for Defendant

I hereby certify that a true and correct copy of the foregoing instrument has been forwarded to all Counsel of Record by hand delivery, fax, email, and/or certified mail, return receipt requested, on this day.

Dated: August 16, 2018

Order No. 23791

AO 88A (Rev. 02/14) Subpoena to Testify at a Deposition in a Civil Action

United States District Court

FOR THE NORTHERN DISTRICT OF DALLAS DIVISION

DILLON GAGE INCORPORATED OF DALLAS

Civil Action No. 3:18-CV-01555

CERTAIN UNDERWRITERS AT LLOYD'S SUBSCRIBING TO POLICY NO. EE1701590

SUBPOENA TO TESTIFY AT A DEPOSITION IN A CIVIL ACTION

TO:

Custodian of Records for:

BBVA Compass

(Attn: Research Department - Demetra Pitts)

701 32nd Street South

Birmingham, AL 35233 205-297-6548

Testimony: YOU ARE COMMANDED to appear at the time, date, and place set forth below to testify at a deposition to be taken in this civil action. If you are an organization, you must designate one or more officers, directors, or managing agents, or designate other persons who consent to testify on your behalf about the following matters, or those set forth in an attachment:

PLACE:		DATE AND TIME
The office of the custodian:	701 32nd Street South	
	Birmingham, AL 35233	24th day after receipt

The deposition will be recorded by this method:

upon written questions.

Production: You, or your representatives, must also bring with you to the deposition the following documents, electronically stored information, or objects, and must permit inspection, copying, testing, or sampling of the material: any and all records (on paper and/or in electronic format) as described in the attached Exhibit 'A'

Pertaining To: Dillon Gage Incorporated of Dallas

The following provisions of Fed. R. Civ. P. 45 are attached - Rule 45(c), relating to the place of compliance; Rule 45(d), relating to your protection as a person subject to a subpoena; and Rule 45(e) and (g), relating to your duty to respond to this subpoena and the potential consequences of not doing so.

Date: August 16, 2018

CLERK OF COURT

OR

OK

Kemmett #/OK

Signature of Clerk or Deputy Clerk

The name, address, e-mail address, and telephone number of the attorney representing (name of party), <u>Defendant</u>, <u>Certain</u> <u>Underwriters at Lloyd's subscribing to Policy No. EE1701590</u>, who issues or requests this subpoena, are:

Gerard J. Kimmitt, II Susan H. Swanson Holman Fenwick Willan USA LLP 5151 San Felipe, Suite 400 Houston, TX 77056 713-917-0888

Notice to the person who issues or requests this subpoena

If this subpoena commands the production of documents, electronically stored information, or tangible things before trial, a notice and a copy of the subpoena must be served on each party in this case before it is served on the person to whom it is directed. Fed. R. Civ. P. 45(a)(4).

Order No. 23791.003

Orlev#-15299	Æ)	rl	er #-	1	5	2	9	9	4
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AO 88A (Rev. 02/14) Subpocna to Testify at a Deposition in a Civil Action (Page 2)

Civil Action No. 3:18-CV-01555

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Clv. P. 45.)

	(1110 0000011 0110		
	I received this subpoena for	(name of individual and title, if an	WBBVA Compress Research Dept
on (dat	re) August 24, 2018	manus ^a	
	S served the subpoena by	delivering a copy to the named ind	ividual as follows: Tim Poe
		on	(date) August 24, Zoi 8; or
	☐ I returned the subpoena	inexecuted because:	
	•		or one of its officers or agents, I have also he mileage allowed by law, in the amount of
My fee	s are \$	for travel and \$	for services, for a total of \$
Date:	I declare under penalty of p	erjury that this information is true.	2000
Duit.	7,00,00,00,00		Server's signature
		Ramela Donis	Printed name and title
		2028 29th St Bins	ey Birmingham, AC 35268
			Server's address

Additional information regarding attempted service, etc.:

Federal Rule of Civil Procedure 45 (c), (d), (e), and (g) (Effective 12/1/13)

(c) Place of Compliance.

- (1) For a Trial, Hearing, or Deposition. A subpoena may command a person to attend a trial, hearing, or deposition only as follows:
- (A) within 100 miles of where the person resides, is employed, or regularly transacts business in person; or
- (B) within the state where the person resides, is employed, or regularly transacts business in person, if the person
 - (i) is a party or a party's officer; or
- (ii) is commanded to attend a trial and would not incur substantial expense.

(2) For Other Discovery. A subpoena may command:

- (A) production of documents, electronically stored information, or tangible things at a place within 100 miles of where the person resides, is employed, or regularly transacts business in person; and
 - (B) inspection of premises at the premises to be inspected.

(d) Protecting a Person Subject to a Subpoena; Enforcement.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The court for the district where compliance is required must enforce this duty and impose an appropriate sanction—which may include lost earnings and reasonable attorney's fees—on a party or attorney who fails to comply.

(2) Command to Produce Materials or Permit Inspection.

- (A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.
- (B) Objections. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing, or sampling any or all of the materials or to inspecting the premises or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:
- (i) At any time, on notice to the commanded person, the serving party may move the court for the district where compliance is required for an order compelling production or inspection.
- (ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

(3) Quashing or Modifying a Subpoena.

- (A) When Required. On timely motion, the court for the district where compliance is required must quash or modify a subpoena that:
 - (i) fails to allow a reasonable time to comply;
- (ii) requires a person to comply beyond the geographical limits specified in Rule 45(c);
- (iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or
 - (iv) subjects a person to undue burden.
- (B) When Permitted. To protect a person subject to or affected by a subpoena, the court for the district where compliance is required may, on motion, quash or modify the subpoena if it requires:
- (i) disclosing a trade secret or other confidential research, development, or commercial information; or

- (ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party.
- (C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(d)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:
- (i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and
- (ii) ensures that the subpoenaed person will be reasonably compensated.

(e) Duties in Responding to a Subpoena.

- (1) Producing Documents or Electronically Stored Information.

 These procedures apply to producing documents or electronically stored information:
- (A) Documents. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.
- (B) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.
- (C) Electronically Stored Information Produced in Only One Form. The person responding need not produce the same electronically stored information in more than one form.
- (D) Inaccessible Electronically Stored Information. The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

(2) Claiming Privilege or Protection.

- (A) Information Withheld. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:
 - (i) expressly make the claim; and
- (ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.
- (B) Information Produced. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information under seal to the court for the district where compliance is required for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(g) Contempt.

The court for the district where compliance is required - and also, after a motion is transferred, the issuing court - may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena or an order related to it.

For access to subpoena materials, see Fed. R. Civ. P. 45(a) Committee Note (2013).

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF DALLAS DIVISION

DILLON GAGE INCORPORATED OF DALLAS

:

CIVIL ACTION NO. 3:18-CV-01555

CERTAIN UNDERWRITERS AT LLOYD'S SUBSCRIBING TO POLICY NO. EE1701590

EXHIBIT A

DEFINITIONS

vs.

- 1. The term "records" means a document or other thing constituting a piece of evidence about an event, including an account of an act or occurrence kept in writing or some other permanent form.
- 2. The term "communications" mean the transmittal of information in the form of facts, ideas, inquires, opinions, or otherwise, and includes both written correspondence (including electronic mail) and oral or verbal communications.
- 3. The term "documents" includes but is not limited to all tangible and intangible electronically stored information, writings, drawings, graphs, charts, photographs, sound recordings, images, and other data or data compilations stored in any medium from which information can be obtained directly or, if necessary, after translation by the responding party into a reasonably usable form.
- 4. The term "Dillon Gage" means Dillon Gage Incorporated of Dallas.

DOCUMENTS TO BE PRODUCED

- 1. All records related to Compass Bank's processing of the following checks:
 - a. Check No. 121; Address: Kenneth W. and Laurie W. Bramlett, 2933 Centerbury Rd., Mountain Brook, AL 35223-1203; Dated: January 29, 2018; Made payable to: Dillon Gage; Amount: \$549,000.00; Routing No.: 043000711; Account No.: 50048121097025.
 - b. Check No. 647; Address: Kenneth W. and Laurie W. Bramlett, 2933 Centerbury Rd., Mountain Brook, AL 35223-1203; Dated: February 13, 2018; Made payable to: Dillon Gage; Amount: \$655,000.00; Routing No. 083000108; Account No.: 3121404582.
- 2. All records related to Compass Bank's internal investigation performed related to the two (2) checks identified above in No. 1.
- 3. All documents evidencing communications (including email) between Compass Bank and Kenneth W. or Laurie W. Bramlett related to the two (2) checks identified in No. 1.
- 4. All documents evidencing communications (including email) between Compass Bank and Dillon Gage related to the two (2) checks identified in No. 1.
- 5. All documents evidencing communications (including email) between Compass Bank and PNC Bank related to the two (2) checks identified in No. 1.

Order No. 23791.003 Exhibit A - Page 1 of 2

- 6. All documents evidencing communications (including email) between Compass Bank and any other person or entity related to the two (2) checks identified in No. 1.
- 7. Any reports or other documents issued by or directed to Compass Bank related to the two (2) checks identified in No. 1.
- 8. All policies and procedures of Compass Bank related to processing checks, including verification, clearing and posting funds, as applicable to processing the two (2) checks indentified in No. 1.
- 9. All witness statements and reports related to the two (2) checks identified above in No. 1.

Amount: \$549,000.00

Account #: 4841

Credit Date: 20180130

User: taylorfittz

Location: Dillon Gage Inc of Dallas

Item Count: 1

BBVA Compass

Deposit Ticket

KENNETH W BRAMLETT LAURIE W BRAMLETT 2933 CANTERBURY RD MOUNTAIN BROOK AL 35223-1203	029977	29-/8 8-71/430 Date
Pay to the order of <u>Dillow</u> Five hundred a		1000 (1000)
PNC Bank, N.A. 050 Kentucky	,	Law Brunts
For	70 25"0	The last of the state of the control

Pb.



Dillon Gage Inc. of Dallas 15301 Dallas Parkway, Suite 200 Addison , TX 75001 USA Page: 1 of 1

Invoice Date: 2/12/2018
Invoice Number: 10-DI023852
Fiztrade Number: FIZ00356244
Sales Order: 10-S0612722

Your Reference: Payment Reference:

SALES INVOICE

Sold to: 029977

Kenneth Bramlett 2933 Canterbury rd Mountain Brk, AL 35223 USA

Ship to:

Kenneth Bramlett 2933 Canterbury rd Mountain Brk, AL 35223 USA

	Quantity	Item Number	Description	Unit Price	Total
-	400,0000 ea	1GE	1 OZ AMERICAN GOLD EAGLE	1,367.50	547,000.00
-	2.0000 ea	5LIBN63	\$5 U.S. GOLD LIBERTY NGC63	455.00	910.00
-	1.0000 ea	10LIBN64	\$10 U.S. GOLD LIBERTY NGC64	1,090.00	1,090.00

Tracking Number(s):

UPS-NDAS: 1Z7153392998219547

UPS-NDAS: 1Z7153392998545533

UPS-NDAS: 1Z715339299987751

 Currency:
 USD

 Subtotal:
 549,000.00

 Total Charges:
 0.00

 Tax:
 0.00

 Shipping:
 0.00

 Advance Payment:
 0.00

 Net Due:
 549,000.00

Backordered merchandise will be shipped immediately upon availability.

Questions? Call 800-375-4653 or email DGTransport@DillonGage.com

Terms:

The merchandise described above remains the property of Dillon Gage Inc. of Dallas until paid for, and is subject to our order and shall be returned to us on demand. This merchandise, until returned to us and actually received, is at your own risk from all hazards. No right or power is given to you to sell, pledge, hypothecate, or otherwise dispose of this merchandise until paid for in full. In the event that Dillon Gage Inc. of Dallas should fail to receive payment when due, Dillon Gage Inc. of Dallas may, at its option, charge interest on the monies owed at its prevailing rates. The parties acknowledge that the contract relating to this invoice was made in good faith.

v170516

Packaging for SO612722, a sealed inner padded packing envelope placed inside a box with space filler:

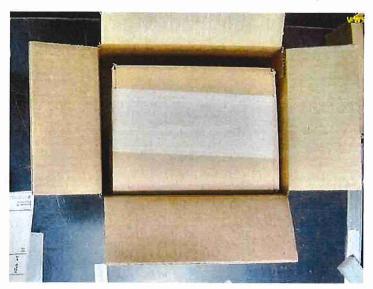


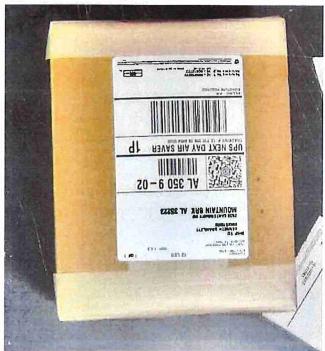


Summary of containers, box types, closing date & time:

Shipment ID	Modified by	Close container date and time	Container ID	Container type	Weight	Tracking number
10-019182	amercado	2/22/2018 13:30	10- 000020058	7X5X3	9.00	1Z7153392997916858
10-019182	amercado	2/22/2018 13:32	10- 000020060	7X5X3	9.00	1Z7153392999865267
10-019182	amercado	2/22/2018 13:35	10- 000020062	7X5X3	9.00	1Z7153392998555871
10-019182	amercado	2/22/2018 13:38	10- 000020065	7X5X3	9.00	1Z7153392997912683
10-019182	amercado	2/22/2018 13:40	10- 000020068	7X5X3	7.00	1Z7153392998320909

Packaging for SO612722, a sealed inner cardboard box placed inside a second box with space filler:





Summary of containers, box types, closing date & time:

Shipment ID	Modified by	Close container date and time	Container ID	Container type	Weight	Tracking number
10-017661	wtierney	2/12/2018 17:27	10-000018317	7X5X3	12.00	1Z7153392998545533
10-017661	wtierney	2/12/2018 17:28	10-000018318	7X5X3	12.00	1Z7153392998219547
10-017661	wtierney	2/12/2018 17:28	10-000018319	7X5X3	12.00	1Z7153392999987751

Fulfillment 15301 Dallas Pkwy ste200 Addison, TX 75001 P: 972-386-2901	Kenneth Bramlett 2933 Canterbury rdMountain Brk, AL 35223 USA	Order Number	10-000020062 $10-019182$ The second of the submedian o
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		№ 8	heite. (IS) to act, to fine affile a gart the topoc causer for the confidence of the Georgia causer. See Text (IS) to act, the first of
Fulfillment 15301 Dallas Pkwy ste200 Addison, TX 75001 P: 972—386—2901	Kenneth Bramlett 2933 Canterbury rdMountain Brk, AL 35223 USA	Order Number 10 – S0616218	Container ID: 10 – 000020065 Shipment ID: 10 – 019182 SITUATE DA RECOGNISSION OF STATE AND ASSESSED OF STATE OF
r. 4 4 11	ω Ι _Φ ⊢ C	tem 1GE	Container ID: Shipment ID:

Fulfillment 15301 Dallas Pkwy ste200 Addison, TX 75001 P: 972—386—2901	S Kenneth Bramlett H 2933 Canterbury I rdMountain Brk, AL 35223 T T	1GE 10 – S0616218 475 8 10 D	Container ID: 10 – 000020058 Shipment ID: 10 – 019182 REPORT PRINTED FOR A reference of the following of the following the control of the following the following the control of the following the follow
Fulfillment 15301 Dallas Pkwy ste200 Addison, TX 75001 P: 972 – 386 – 2901	Kenneth Bramlett 2933 Canterbury rdMountain Brk, AL 35223 USA	Order Number	AINET ID: 10—000020060 MENT ID: 10—019182 GEORGE STREET FOR A TRANSPORT REPORT REPORT OF THE PROPERTY OF THE
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Fulfillment 15301 Dallas Pkwy ste200 Addison, TX 75001 P: 972 – 386 – 2901	Kenneth Bramlett	2933 Canterbury rdMountain Brk, AL 35223 USA		Order Number 10 – S0616218	$10-000020068 \\ 10-019182$ and the controlled in the controlled i
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		ω τ _ Φ	- 0	Item 1GE		Container ID: Shipment ID:

PREMIER

We confirmed that the Insured complied with the Plain Wrapper and Postal Clauses listed in the Policy in respect of the UPS shipments.

We confirmed that UPS assigned the following Tracking Numbers to the 3 (three) subject packages:

- **1Z7153392998219547**
- **IZ7153392998545533**
- 1Z7153392999987751

We tracked the subject packages with UPS and attach a sample of the tracking details that documents the re-routing of the packages:

Birmingham, AL, United States	02/13/2018	8:28 A.M.	As requested, the UPS My Choice® delivery change was completed. / The receiver has picked up their package.
	02/13/2018	8:25 A.M.	Delivered
	02/13/2018	6:38 A.M.	As requested, the UPS My Choice® delivery change was completed. / The receiver arranged t pick up the package at a UPS facility. Pickup must be made within 5 business days.
	02/13/2018	6:09 A.M.	Arrival Scan
	02/13/2018	5:45 A.M.	Departure Scan
	02/13/2018	4:51 A.M.	Arrival Scan
Louisville, KY, United States	02/13/2018	4:54 A.M.	Departure Scan
	02/13/2018	12:22 A.M.	Arrival Scan
DFW Airport, TX, United States	02/12/2018	9:35 P.M.	Departure Scan
	02/12/2018	8:59 P.M.	Arrival Scan
Dallas, TX, United States	02/12/2018	8:20 P.M.	Departure Scan
	02/12/2018	7:44 P.M.	A UPS My Choice® delivery change was requested for this package. / The receiver arranged to pick up the package at a UPS facility.
Dallas, TX, United States	02/12/2018	7:31 P.M.	Origin Scan
	02/12/2018	4:18 P.M.	Pickup Scan
United States	02/12/2018	5:27 P.M.	Order Processed: Ready for UPS

.

2/27/2018

Tracking: UPS

QUICK START ▼



Home (/us/en/Home.page?) > Tracking (/us/en/services/tracking.page?) > Track & Tracking History

Tracking

Tracking Number

Track

<u>View Tracking History</u> (/WebTracking/track?loc=en_US)

Other Trac

15-1 3 5 (2) 1 🕢

Tracking Summary

Select a tracking number to see the full tracking detail.

127153392998545533

Add Description

Special Instructions:

Signature Required @

Scheduled Delivery:

Scheduled delivery information is not available at this time. Please check back later.

Last Location:

Birmingham, AL, United States, Tuesday, 02/13/2018

Notify me with Updates

Change Delivery

Report a Claim

1Z7153392998219547

Add Description

2/27/2018

Tracking: UPS

Special Instructions:				
Signature Required ⑦				
Scheduled Delivery: Scheduled delivery information is not available at				
this time. Please check back later.	Notify me with Updates			
Last Location: Birmingham, AL, United States, Tuesday, 02/13/2018	Change Delivery			
	Report a Claim			
1Z7153392999987751 Add Description		over ° u n ⊘		
Special Instructions:				
Signature Required ①				
Scheduled Delivery:				
Scheduled delivery information is not available at this time. Please check back later.	NotIfy me with Updates			
Last Location:	Change Delivery			

Birmingham, AL, United States, Tuesday, 02/13/2018

Report a Claim

2/27/2018

Tracking: UPS

QUICK START ▼



Home (/us/en/Home.page?) > Tracking (/us/en/services/tracking.page?) > Track & Tracking History

Tracking

Tracking Number

Track

<u>View Tracking History</u> (/WebTracking/track?loc=en_US)

Other Trac

Tracking Summary

Select a tracking number to see the full tracking detail.

1Z7153392998320909

Add Description

0

Special Instructions:

Signature Required ①

Delivered On:

Friday, 02/23/2018 at 8:50 A.M.

Notify me with Updates

Left At:

Front Desk

Report a Claim

Received By:

BRAMLETT

L Brankely

Proof of Delivery

Taylor Hutson

From:

Brian Carnahan <bcarnahan@dillongage.com>

Sent:

Monday, February 12, 2018 5:41 PM

To:

Kenneth Bramlett

Subject:

Dillon Gage Tracking # SO612722

Let me know if you have any questions or problems I can help with Ken.

127153392998545533 127153392998219547 127153392999987751

Brian Carnahan

Trading

Dillon Gage Metals

15301 Dallas Parkway, Suite 200

Addison, TX 75001

bcarnahan@dillongage.com

Ph 800-375-4653, Ext. 1104

Fax 972-490-3218



TEAM LEGAL



The Leader in Litigation Support

-HEADQUARTERS13100 Wortham Center Drive, Suite 140
Houston, Texas 77065
(713) 937-4242 Fax (713) 937-9995
Toll Free 800-882-3376 www.teamlegal.net

Dillon Gage Incorporated of Dallas vs. Certain Underwriters at Lloyd's, et al.

Records Regarding:

Dillon Gage Incorporated of Dallas

Records From:

United Parcel Service, Inc.

Type of Records:

Any & All Records

The custodian declined to complete the written deposition but did provide the attached certification.

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF DALLAS DIVISION

DILLON GAGE INCORPORATED OF DALLAS

:

:

vs.

CIVIL ACTION NO. 3:18-CV-01555

CERTAIN UNDERWRITERS AT LLOYD'S SUBSCRIBING TO POLICY NO. EE1701590

NOTICE OF INTENTION TO TAKE DEPOSITION BY WRITTEN QUESTIONS

To Plaintiff by and through their attorney(s) of record: Jacob B. Kring and Laura M. Fontaine To other party/parties by and through their attorney(s) of record: Michael C. Wright

You will please take notice that fourteen (14) days from the service of a copy hereof with attached questions, a deposition by written questions will be taken of Custodian of Records for:

(1) United Parcel Service, Inc. (Any & All Records)
c/o Corporation Service Company d/b/a CSC-Lawyers, Inc., 211 East 7th Street, Suite 620, Austin, TX 78701

before a Notary Public for TEAM LEGAL

13100 Wortham Center Dr., Suite 140, Houston, TX 77065 713-937-4242, Fax 713-937-9995, www.teamlegal.net

or its designated agent, which deposition with attached questions may be used in evidence upon the trial of the above-styled and numbered cause pending in the above named court. Notice is further given that request is hereby made as authorized under Rules 31 and 45, Federal Rules of Civil Procedure, to the officer taking this deposition to issue a subpoena duces tecum and cause it to be served on the witness to produce any and all records as described on the attached questions and/or Exhibit(s) and any other such record in the possession, custody or control of the said witness, and every such record to which the witness may have access, pertaining to: Dillon Gage Incorporated of Dallas

and to turn all such records over to the officer authorized to take this deposition so that photographic reproductions of the same may be made and attached to said deposition.

TEAM LEGAL



The Leader in Litigation Support

Gerard J. Kimmitt, III
SBA # 11427500

Federal ID # 08454 Susan H. Swanson

SBA # 24038955 Federal ID # 37969

Holman Fenwick Willan USA LLP

5151 San Felipe, Suite 400 Houston, TX 77056

713-917-0888 Fax 713-953-9470

Attorneys for Defendant

I hereby certify that a true and correct copy of the foregoing instrument has been forwarded to all Counsel of Record by hand delivery, fax, email, and/or certified mail, return receipt requested, on this day.

Dated: August 16, 2018

by

Order No. 23791

AO 88A (Rev. 02/14) Subpoena to Testify at a Deposition in a Civil Action

United States District Court

FOR THE NORTHERN DISTRICT OF DALLAS DIVISION

DILLON GAGE INCORPORATED OF DALLAS

vs.

Civil Action No. 3:18-CV-01555

CERTAIN UNDERWRITERS AT LLOYD'S SUBSCRIBING TO POLICY NO. EE1701590

SUBPOENA TO TESTIFY AT A DEPOSITION IN A CIVIL ACTION

TO:

Custodian of Records for:

United Parcel Service, Inc.

c/o Corporation Service Company d/b/a CSC-Lawyers, Inc.

211 East 7th Street, Suite 620 Austin, TX 78701 404-853-1542

Testimony: YOU ARE COMMANDED to appear at the time, date, and place set forth below to testify at a deposition to be taken in this civil action. If you are an organization, you must designate one or more officers, directors, or managing agents, or designate other persons who consent to testify on your behalf about the following matters, or those set forth in an attachment:

in an attachment:			
PLACE:		DATE AND TIME	
The office of the custodian:	55 Glenlake Parkway NE		
	Atlanta, GA 30328	Instanter	

The deposition will be recorded by this method:

upon written questions.

Production: You, or your representatives, must also bring with you to the deposition the following documents, electronically stored information, or objects, and must permit inspection, copying, testing, or sampling of the material: any and all records (on paper and/or in electronic format) as described in the attached Exhibit 'A'

Pertaining To: Dillon Gage Incorporated of Dallas

The following provisions of Fed. R. Civ. P. 45 are attached - Rule 45(c), relating to the place of compliance; Rule 45(d), relating to your protection as a person subject to a subpoena; and Rule 45(e) and (g), relating to your duty to respond to this subpoena and the potential consequences of not doing so.

Date: August 16, 2018

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR

lerarel J. Kimmitt H/SK

The name, address, e-mail address, and telephone number of the attorney representing (name of party), <u>Defendant</u>, <u>Certain Underwriters at Lloyd's subscribing to Policy No. EE1701590</u>, who issues or requests this subpoena, are:

Gerard J. Kimmitt, II Susan H. Swanson Holman Fenwick Willan USA LLP 5151 San Felipe, Suite 400 Houston, TX 77056 713-917-0888

Notice to the person who issues or requests this subpoena

If this subpoena commands the production of documents, electronically stored information, or tangible things before trial, a notice and a copy of the subpoena must be served on each party in this case before it is served on the person to whom it is directed. Fed. R. Civ. P. 45(a)(4).

Order No. 23791.001

AO 88A (Rev. 02/14) Subpoma to Testify a	at a Deposition in a Civil Action (Page 2)
Civil Action No. 3:18-CV-01555	
(This section	PROOF OF SERVICE should not be filed with the court unless required by Fed. R. Civ. P. 45.)
I received this subposns	for (name of individual and title, if any) Unifed Parce Service, Inc
on (date) August 247	<u> 2018</u>
I served the subpoens Oo Corpocade Avsdin, T×	by delivering a copy to the named individual as follows: Vanessa Hernander Equip Company 211 8. 7 th Street Suite 620 78701 on (date) August 24 th , 2018; or
☐ I returned the subpoer	
	s issued on behalf of the United States, or one of its officers or agents, I have also he fees for one day's attendance, and the mileage allowed by law, in the amount of
I declare under penalty o	of perjury that this information is true.
Date: August 24, 2018	
	Server's signature Septen Gaso Nobuy Public Printed name and title
	POBOX 40021 Austin TX 78704 Server's address
Additional information regarding a	aftempted service, etc.:

Federal Rule of Civil Procedure 45 (c), (d), (e), and (g) (Effective 12/1/13)

(c) Place of Compliance.

- (1) For a Trial, Hearing, or Deposition. A subpoena may command a person to attend a trial, hearing, or deposition only as follows:
- (A) within 100 miles of where the person resides, is employed, or regularly transacts business in person; or
- (B) within the state where the person resides, is employed, or regularly transacts business in person, if the person
 - (i) is a party or a party's officer; or
- (ii) is commanded to attend a trial and would not incur substantial expense.
- (2) For Other Discovery. A subpoena may command:
- (A) production of documents, electronically stored information, or tangible things at a place within 100 miles of where the person resides, is employed, or regularly transacts business in person; and
 - (B) inspection of premises at the premises to be inspected.
- (d) Protecting a Person Subject to a Subpoena; Enforcement.
- (1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The court for the district where compliance is required must enforce this duty and impose an appropriate sanction—which may include lost earnings and reasonable attorney's fees—on a party or attorney who fails to comply.
- (2) Command to Produce Materials or Permit Inspection.
- (A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.
- (B) Objections. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing, or sampling any or all of the materials or to inspecting the premises or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:
- (i) At any time, on notice to the commanded person, the serving party may move the court for the district where compliance is required for an order compelling production or inspection.
- (ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.
- (3) Quashing or Modifying a Subpoena.
- (A) When Required. On timely motion, the court for the district where compliance is required must quash or modify a subpoena that:
 - (i) fails to allow a reasonable time to comply;
- (ii) requires a person to comply beyond the geographical limits specified in Rule 45(c);
- (iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or
 - (iv) subjects a person to undue burden.
- (B) When Permitted. To protect a person subject to or affected by a subpoena, the court for the district where compliance is required may, on motion, quash or modify the subpoena if it requires:
- (i) disclosing a trade secret or other confidential research, development, or commercial information; or

- (ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party.
- (C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(d)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:
- (i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and
- (ii) ensures that the subpoenaed person will be reasonably compensated.
- (e) Duties in Responding to a Subpoena.
- (1) Producing Documents or Electronically Stored Information. These procedures apply to producing documents or electronically stored information:
- (A) Documents. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.
- (B) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.
- (C) Electronically Stored Information Produced in Only One Form. The person responding need not produce the same electronically stored information in more than one form.
- (D) Inaccessible Electronically Stored Information. The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

(2) Claiming Privilege or Protection.

- (A) Information Withheld. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:
 - (i) expressly make the claim; and
- (ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.
- (B) Information Produced. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information under seal to the court for the district where compliance is required for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(g) Contempt.

The court for the district where compliance is required - and also, after a motion is transferred, the issuing court - may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena or an order related to it.

For access to subpoena materials, see Fed. R. Civ. P. 45(a) Committee Note (2013).

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF DALLAS DIVISION

DILLON GAGE INCORPORATED OF DALLAS

:

CIVIL ACTION NO. 3:18-CV-01555

CERTAIN UNDERWRITERS AT LLOYD'S SUBSCRIBING TO POLICY NO. EE1701590

EXHIBIT A

DEFINITIONS

vs.

- 1. The term "records" means a document or other thing constituting a piece of evidence about an event, including an account of an act or occurrence kept in writing or some other permanent form.
- 2. The term "communications" mean the transmittal of information in the form of facts, ideas, inquires, opinions, or otherwise, and includes both written correspondence (including electronic mail) and oral or verbal communications.
- 3. The term "documents" includes but is not limited to all tangible and intangible electronically stored information, writings, drawings, graphs, charts, photographs, sound recordings, images, and other data or data compilations stored in any medium from which information can be obtained directly or, if necessary, after translation by the responding party into a reasonably usable form.
- 4. The term "Dillon Gage" means Dillon Gage Incorporated of Dallas.

DOCUMENTS TO BE PRODUCED

- 1. All records related to packages shipped by Dillon Gage via the following three (3) tracking numbers on/about February 12, 2018:
 - a. 1Z7153392998219547
 - b. 1Z7153392998545533
 - c. 1Z7153392999987751
- 2. All records related to packages shipped by Dillon Gage via the following five (5) tracking numbers on/about February 22, 2018:
 - a. 1Z7153392997912683
 - b. 1Z7153392997916858
 - c. 1Z7153392998320909
 - d. 1Z7153392998555871
 - e. 1Z7153392999865267
- 3. All records related to the delivery change requested and made for the three (3) packages with the following tracking numbers:
 - a. 1Z7153392998219547
 - b. 1Z7153392998545533
 - c. 1Z7153392999987751

- 4. All records related to the delivery change requested and made for the five (5) packages with the following tracking numbers:
 - a. 1Z7153392997912683
 - b. 1Z7153392997916858
 - c. 1Z7153392998320909
 - d. 1Z7153392998555871
 - e. 1Z7153392999865267
- 5. All records related to the pick-up of the three (3) packages from the UPS facility in Birmingham, Alabama on February 13, 2018, including any video or other recording made and/or collected by UPS related to the following tracking numbers:
 - a. 1Z7153392998219547
 - b. 1Z7153392998545533
 - c. 1Z7153392999987751
- 6. All records related to the pick-up of the five (5) packages from the UPS facility in Birmingham, Alabama on February 23, 2018, including any video or other recording made and/or collected by UPS related to the following tracking numbers:
 - a. 1Z7153392997912683
 - b. 1Z7153392997916858
 - c. 1Z7153392998320909
 - d. 1Z7153392998555871 1Z7153392999865267
- 7. All witness statements and reports related to the tracking numbers referenced above in Nos. 1 (a-c) and 2 (a-e).
- 8. A copy of all UPS policies, procedures and features related to membership in UPS My Choice, including any information differentiating between membership levels.
- 9. A copy of all UPS policies and procedures related to shipping and/or deliveries made via UPS My Choice.
- 10. A copy of all UPS policies and procedures related to making delivery changes to packages shipped via UPS My Choice, including the ability to authorize only specific persons to make delivery changes.
- 11. A copy of any document(s) or other communication evidencing specific authorization to Dillon Gage employees or personnel to make delivery changes to packages sent under Dillon Gage's UPS account.
- 12. A copy of all UPS policies and procedures related to delivery or pick-up of packages shipped via UPS My Choice.



CERTIFICATION

I am an employee in the Legal Department of United Parcel Service, Inc. (UPS). Through my employment, I am familiar with the business practices of UPS, the records created and maintained by UPS, and how UPS searches for and collects records in response to subpoenas and other requests for records. I certify the following regarding the records regarding the subpoena issued by Defendant Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590 in the matter identified as Dillon Gage Incorporated of Dallas v. Certain Underwriters at Lloyd's Subscribing to Policy No. EE1701590, Civil Action No.: 3-18-CV-01555, dated August 16, 2018:

- 1. The records are true and correct copies of UPS records.
- 2. The records were made at or near the time of the occurrence(s) reflected in the records.
- 3. The records were made by a person (or persons) with knowledge, or from information transmitted by a person (or persons) with knowledge, of the matters contained in the records.
 - 4. It was a regular practice of UPS to make and maintain the records.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on: November / 30 / 2018

Arlette D. Willis Supervisor, Service of Process United Parcel Service, Inc.

IN TESTIMONY WHEREOF, I have hereunto subscribed my name and affixed my official seal on routher/30/2018.

Michelle L. Mira Notary Public

My commission expires: April 19, 2019

Fulton County, Georgia

NOTARY & WILLIAM TO JOHN TO JOHN TO JOHN TO JOHN TO JOHN TO JOHN THE LITTLE THE PROPERTY OF TH

12 Track Num	Shipper Num	ပ္ပ	Delv SLIC	Delivery Date	Delivery Time	PKG Result Code
127153392997912683	715339	NS	3523	2018-02-23	08.50.16	DEL
127153392997916858	715339	NS	3523	2018-02-23	08.50.16	DEL
127153392998219547	715339	NS	3523	2018-02-13	08.25.24	DEL
127153392998320909	715339	SN	3523	2018-02-23	08.50.16	DEL
127153392998545533	715339	SN	3523	2018-02-13	08.25.24	DEL
127153392998555871	715339	NS	3523	2018-02-23	08.50.16	DEL
1Z715339299865267	715339	NS	3523	2018-02-23	08.50.16	DEL
12715339299987751	715339	SN	3523	2018-02-13	08.25.24	DEL

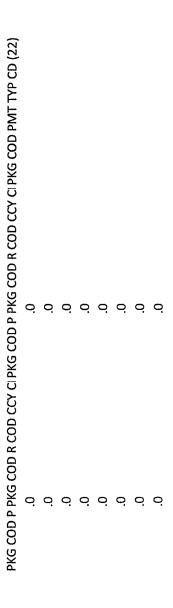
Activity Status Code	Consignee Name	Street Number	Street Prefix Name	Street Name	ST Suffix	ST Type	BDG FLR Num
KB		2933		CANTERBURY	SW	RD	
ΚB		2933		CANTERBURY	SW	RD	
KB		2933		CANTERBURY	SW	RD	
KB		2933		CANTERBURY	SW	RD	
КВ		2933		CANTERBURY	SW	RD	
ΚB		2933		CANTERBURY	SW	RD	
KB		2933		CANTERBURY	MS	RD	
KB		2933		CANTERBURY	SW	RD	

Suite Num Name	City	State	Postal Code	Package Release Location	Clarified Signature	PKG WGT (
	BIRMINGHAM	ΑΓ	35223	FRONT DESK	BRAMLETT	0
	BIRMINGHAM	AL	35223	FRONT DESK	BRAMLETT	0
	BIRMINGHAM	AL	35223	FRONT DESK	BRAMLETT	0
	BIRMINGHAM	AL	35223	FRONT DESK	BRAMLETT	0
	BIRMINGHAM	ΑΓ	35223	FRONT DESK	BRAMLETT	0
	BIRMINGHAM	ΑΓ	35223	FRONT DESK	BRAMLETT	0
	BIRMINGHAM	ΑΓ	35223	FRONT DESK	BRAMLETT	0
	BIRMINGHAM	AL	35223	FRONT DESK	BRAMLETT	0

Employee Num
COUNTER
COUNTER
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COUNTER
COUNTER







Taylor Hutson

From:

Brian Carnahan

Sent:

Friday, March 9, 2018 3:52 PM

To: Subject: Scott Dagen FW: Order

From: Kenneth Bramlett [mailto:kenbramlett99@gmail.com]

Sent: Tuesday, February 13, 2018 12:36 PM

To: Brian Carnahan <bcarnahan@dillongage.com>

Subject: Order

Hey good afternoon, Gave you a call today .Wax told you left the office early. Just wanted to place another order since I am so pleased with my first order. I will be sending you guys my payment today. Thanks.

062007796 05/59/5079 0000000000000000

This is a LEGAL COPY of your check. You can use it the same way you would use the original check.

RETURN REASON (5)

02/14/2018 2481134	KENNETH W BRAMLETT LAURIE W BRAMLETT 2933 CANTERBURY RD BIRMINGHAM, AL 36223-1203 Disc.	647 21-10/830 724
05471 02, 100002248	Six hundred and fifty five thousand 00/100 Dollar Della PNCBANK	55,000.00
[1]3010547]	For	D

4:083000108:3121404582#0647 .'OO65500000r

Case 3:18-cv-01555-X Document 36-2 Filed 04/23/19 Page 131 of 200 PageID 399

e!	. \$	hETT9h22090000 9T02/hT/20 >2h50T0ETT< 0000000000000 8T02/82/20 *>99TT00290<*	Processed via Remote Deposit Compass Bank >062001186< 6708694841 FOR DEPOSIT ONLY	ESEC9929000000 9102/10/E0 245010ETT 29190691910000 9102/10/E0 941000190 9102/4/20 ESDOOOTEO
		D#	· ·	↓Do not endorse or write below this line.↓

Amount: \$816,479.58 Account #: 484

Credit Date: 20180214

User: taylorfittz

Location: Dillon Gage Inc of Dallas

Item Count: 10

BBVA Compass

Deposit Ticket



(BBVA Compass draft as of 3/8/2018)

Dillon Gage ("DG") -- \$655,000.00 Check Deposited at Compass Bank ("Compass") by Remote Capture

- A check dated 2/13/18 was purportedly drawn on a personal account (the "Customer") at PNC Bank for \$655,000 payable to Dillon Gage ("DG").
- The check was received from DG by Compass in remote deposit capture for DG on 2/14/18 as part of a deposit totaling \$816,479.58.
- On 2/14/18, Compass transmitted the image and associated data to Wells Fargo as part of a
 customary collection process and Compass received provisional credit on or about 2/15/18.
 The image was then transmitted to PNC via customary methods. PNC retained a right to
 pursue chargeback/warranty claim according to applicable clearinghouse rules. The
 Electronic Check Clearing House Organization operating rules permit PNC to make a claim
 within 15 business days of receipt of an affidavit from its customer so long as its customer
 delivers such affidavit within 60 days of the date of the statement reflecting the
 unauthorized item.
- On or about 2/14/18, DG was given provisional credit in good faith by Compass.
- The Customer provided an affidavit of forgery to PNC dated 2/26/18. The affidavit states that the Customer did not sign the check, authorize the signing of the check or ratify the signature. The affidavit was previously provided to you.
- As of 2/26/18, it does not appear that the Customer (the purported drawer of the check) had received any goods from DG. The check was purportedly in payment for the purchase of precious metals or other goods. It is unclear how DG obtained the check on or about 2/14/18, from whom it obtained the check or to whom DG delivered precious metals or other goods in connection with receipt of the check.
- On 3/1/18, Compass received a large dollar notification from its vendor indicating that the
 item was unauthorized and that PNC would be sending it back. The consequence is that
 PNC would receive a credit to its account and there would be a corresponding debit to
 Compass's account.
- DG was notified by Compass's relationship support specialist on 3/1/18 regarding the issue and the lack of authorization.
- Compass's account was charged by the Federal Reserve Bank of Atlanta for the amount of the item on 3/1/2018.
- Accordingly, Compass revoked the credit previously, and provisionally, given for the item and debited DG's account in the amount of the check. Compass has acted in accordance with

- Compass's indemnity and setoff rights as well as other provisions of its agreements and applicable law.
- On 3/8/18 Compass received notice that an additional item purportedly issued by the same Customer to DG would be returned to Compass for the same reasons.

Note: Compass Bank reserves all rights and remedies with regard to both items and all other matters.



Dillon Gage Inc. of Dallas 15301 Dallas Parkway, Suite 200 Addison , TX 75001 USA Page: 1 of 1

Invoice Date: 2/22/2018 Invoice Number: 10-DI025939 Fiztrade Number: FIZ00361278 Sales Order: 10-SO616218

Your Reference: Payment Reference:

SALES INVOICE

Sold to: 029977

Kenneth Bramlett 2933 Canterbury rd Mountain Brk, AL 35223 USA

Ship to:

Kenneth Bramlett 2933 Canterbury rd Mountain Brk, AL 35223 USA

Quantity	Item Number	Description	Unit Price	Total
475.0000 ea	1GE	1 OZ AMERICAN GOLD EAGLE	1,378.94	654,996.50

Tracking Number(s):

UPS-NDAS: 1Z7153392997912683 UPS-NDAS: 1Z7153392997916858 UPS-NDAS: 1Z7153392998320909 UPS-NDAS: 1Z7153392998555871 UPS-NDAS: 1Z715339299865267
 Currency:
 USD

 Subtotal:
 654,996.50

 Total Charges:
 0.00

 Tax:
 0.00

 Shipping:
 0.00

 Advance Payment:
 0.00

 Net Due:
 654,996.50

Backordered merchandise will be shipped immediately upon availability.

Questions? Call 800-375-4653 or email DGTransport@DillonGage.com

Terms:

The merchandise described above remains the property of Dillon Gage Inc. of Dallas until paid for, and is subject to our order and shall be returned to us on demand. This merchandise, until returned to us and actually received, is at your own risk from all hazards. No right or power is given to you to sell, pledge, hypothecate, or otherwise dispose of this merchandise until paid for in full. In the event that Dillon Gage Inc. of Dallas should fail to receive payment when due, Dillon Gage Inc. of Dallas may, at its option, charge interest on the monies owed at its prevailing rates. The parties acknowledge that the contract relating to this invoice was made in good faith.

v170516

PREMIER

LOCATION	DATE	LOCAL TIME	ACTIVITY
BIRMINGHAM, AL, US 02/23/2013 02/23/2013 02/23/2013 02/23/2013 02/23/2013 02/23/2013 02/23/2013 Louisville, KY, United States 02/23/2013 02/22/2013	02/23/2018	8:50 A.M.	Delivered
	02/23/2018	7:29 A.M.	was completed. / The receiver arranged to pick up the
	02/23/2018 6:58 A.M. Destination Scan 02/23/2018 6:11 A.M. Arrival Scan 02/23/2018 5:47 A.M. Departure Scan 02/23/2018 5:07 A.M. Arrival Scan 02/23/2018 4:53 A.M. Departure Scan 02/23/2018 8:50 P.M. A Departure Scan 02/22/2018 8:50 P.M. A UPS My Choice® delivery change was requested for this package. / The receiver will pick up the package at a UPS facility.		
	02/23/2018	was completed. / The receiver arranged to pick up the package at a UPS facility. Pickup must be made within 5 business days. 018 6:58 A.M. Destination Scan 018 6:11 A.M. Arrival Scan 018 5:47 A.M. Departure Scan 018 5:07 A.M. Arrival Scan 018 4:53 A.M. Departure Scan 018 8:50 P.M. A UPS My Choice® delivery change was requested for this package. / The receiver will pick up the package at a UPS facility.	
	02/23/2018	5:47 A.M.	Departure Scan
	5 business days. 02/23/2018 6:58 A.M. Destination Scan 02/23/2018 6:11 A.M. Arrival Scan 02/23/2018 5:47 A.M. Departure Scan 02/23/2018 5:07 A.M. Arrival Scan KY, United States 02/23/2018 4:53 A.M. Departure Scan 02/22/2018 8:50 P.M. A UPS My Choice® delivery change was requested for this package. / The receiver will pick up the package at a UPS facility.		
Louisville, KY, United States	02/23/2018	4:53 A.M.	Departure Scan
	02/22/2018	8:50 P.M.	this package. / The receiver will pick up the package at
Dallas, TX, United States	02/22/2018	7:40 P.M.	Origin Scan
	02/22/2018	4:24 P.M.	Pickup Scan
United States	02/22/2018	1:39 P.M.	Order Processed: Ready for UPS

Based on the UPS tracking information above, it is clear that the imposters were closely monitoring the movement of the packages closely and arrived at the UPS facility in Birmingham less than 90 minutes after they were scanned to collect the packages.

During our meeting with the Insured, Dillon Gage executives confirmed that their UPS account is "blocked" and the only persons authorized to re-route a package are select Dillon Gage employees. We confirmed that Dillon Gage did not authorize the rerouting of the subject packages.

We previously contacted the Birmingham, Alabama UPS facility where the packages were re-routed to and collected. We again asked to speak with the employee who was working when the packages were collected and requested a copy of the CCTV footage. The UPS facility advised that the Mountain Brook Police Department obtained a copy of the CCTV footage and a subpoena would be required for our office to obtain a copy.

As previously outlined in our Report No. 1 for the first incident, we researched Kenneth Bramlett on the Internet and confirmed that the picture on the Driver's License provided to Dillon Gage is not Kenneth Bramlett, the orthopedic surgeon in Mountain Brook, Alabama.

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3/7/2018

Tracking: UPS

from Robert Wednesday 3/7/18®

1/1

Severe Weather Impacting Areas of Pennsylvania ...More (/us/en/service-alerts.page?id=alert1)

tracking for packages Shipped 2/22/18

QUICK START ▼

 $Q \equiv$

Home (/us/en/Home.page?) > Tracking (/us/en/services/tracking.page?) > Track & Tracking History

Tracking

Tracking Number

Track

<u>View Tracking History</u> (/WebTracking/track?loc=en_US)

Other Trac

Tracking Summary

Select a tracking number to see the full tracking detail.

127153392997916858

Add Description

Detivered **②**

Special Instructions:

Delivered On:

Friday, 02/23/2018 at 8:50 A.M.

Notify me with Updates

Left At:

Front Desk

Report a Claim

Received By:

BRAMLETT

DILLON GAGE 000320

2018 .		Tracking: UPS		
It's upon the second of the se	## ## ## ## ## ## ## ## ## ## ## ## ##			
Proof of Delivery [7				
1Z7153392999865267	Add Description			
			Delivered 🤡	
Special Instructions:				
Signature Required ①				
D. II 10	40000040			
Delivered On: Friday, 02/23/2018 at 8:50 A.M	l.			
Left At:	<u>-</u>	Notify me with Updates		
Front Desk		Report a Claim		
Received By:				
BRAMLETT				
and the control of th	ice in the up to the control of the			
Proof of Delivery [7]				
127153392998555871	Add Description			
	•			
			Dalivarad (A)	
			Delivered 🤡	

DILLON GAGE 000321

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1	Tracking: UPS	
Signature Required ①		
Delivered On:		
Friday, 02/23/2018 at 8:50 A.M.	Notify me with Updates	
Left At:	notify the with opunes	
Front Desk	Report a Claim	
Received By:		
BRAMLETT		
Proof of Delivery [7]		
1Z7153392997912683 Add Description	Delivered (⊘
Special Instructions:		7.4
Special Instructions: Signature Required ②		
Signature Required ①		
Signature Required ① Delivered On:	Notify me with Updates	
Signature Required ① Delivered On: Friday, 02/23/2018 at 8:50 A.M.	Notify me with Updates	
Signature Required ① Delivered On: Friday, 02/23/2018 at 8:50 A.M. Left At:	Notify me with Updates Report a Claim	
Signature Required ② Delivered On: Friday, 02/23/2018 at 8:50 A.M. Left At: Front Desk		
Signature Required ② Delivered On: Friday, 02/23/2018 at 8:50 A.M. Left At: Front Desk Received By:		

DILLON GAGE 000322

3/7/2018 Tracking: UPS

1Z7153392998320909 Add Desc	ription	§
		Delivered ⊘ -
Special Instructions:		
Signature Required ①		<u> </u>
Delivered On:		1
Friday, 02/23/2018 at 8:50 A.M.	Notify me with Updates	:
Left At: Front Desk	Report a Claim	
Received By:	кероп а стапп	
BRAMLETT		
The state of the s		
Proof of Delivery [7]		
Tracking results provided by UPS: 03/07/2018 10	0:49 A.M. Eastern Time	
		Þ
? Customer Service		+
This Site		+
Company Info		+
Other UPS Sites		+
Connect with Us		+

3/7/2018 .

Tracking: UPS

1/1



Severe Weather Impacting Areas of Pennsylvania ...More (/us/en/service-alerts.page?id=alert1)

QUICK START ▼



Home (/us/en/Home.page?) > Tracking (/us/en/services/tracking.page?) > Track & Tracking History

Tracking

Tracking Number

Track

<u>View Tracking History</u> (/WebTracking/track?loc=en_US)

Other Trac

1Z7153392997916858

Add Description

	Delivered 🕢
Special Instructions:	
Signature Required ①	
Delivered On:	
Friday, 02/23/2018 at 8:50 A.M.	Notify me with Updates
Left At:	-
Front Desk	Report a Claim

DILLON GAGE 000324

Received By:BRAMLETT



Proof of Delivery [2]

•	Shipment	Progress
•	Jimpinene	11061033

What's This? ?

LOCATION	DATE	LOCAL TIME	ACTIVITY	
BIRMINGHAM, AL, US	02/23/2018	8:50 A.M.	Delivered	
	02/23/2018	7:57 A.M.	As requested, the UPS My Choice® delivery change was comp	
	02/23/2018	6:58 A.M.	Destination Scan	
	02/23/2018	6:11 A.M.	Arrival Scan	
	02/23/2018	5:47 A.M.	Departure Scan	
	02/23/2018	5:07 A.M.	Arrival Scan	
Louisville, KY, United States	02/23/2018	4:53 A.M.	Departure Scan	
	02/22/2018	8:53 P.M.	A UPS My Choice® delivery change was requested for this pac	
Dallas, TX, United States	02/22/2018	7:40 P.M.	Origin Scan	
	02/22/2018	4:24 P.M.	Pickup Scan	
United States	02/22/2018	1:30 P.M.	Order Processed: Ready for UPS	

Additional Information

Reference Number(s):

10-000020058

10-SO616218

Shipment Category:

Package

Shipped/Billed On:

02/22/2018

Weight:

9.00 lbs





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Severe Weather Impacting Areas of Pennsylvania ...More (/us/en/service-alerts.page?id=alert1)

QUICK START ▼



Home (/us/en/Home.page?) > Tracking (/us/en/services/tracking.page?) > Track & Tracking History

Tracking

Tracking Number

Track

<u>View Tracking History</u> (/WebTracking/track?loc=en_US)

Other Trac

1Z7153392999865267

Add Description

	Delivered ⊘
Special Instructions:	
Signature Required ①	
Delivered On:	
Friday, 02/23/2018 at 8:50 A.M.	Notify me with Updates
Left At:	

Report a Claim

https://wwwapps.ups.com/WebTracking/summary

Front Desk

Received By: BRAMLETT

DILLON GAGE 000326

3/7/2018

Tracking: UPS



Proof of Delivery [7]

▼ Shipment Progress			What's This? ①
LOCATION	DATE	LOCAL TIME	ACTIVITY
BIRMINGHAM, AL, US	02/23/2018	8:50 A.M.	Delivered
	02/23/2018	8:24 A.M.	As requested, the UPS My Choice® delivery change was comp
	02/23/2018	6:58 A.M.	Destination Scan
	02/23/2018	6:11 A.M.	Arrival Scan
	02/23/2018	5:47 A.M.	Departure Scan
	02/23/2018	5:07 A.M.	Arrival Scan
Louisville, KY, United States	02/23/2018	4:53 A.M.	Departure Scan
	02/22/2018	8:54 P.M.	A UPS My Choice® delivery change was requested for this pac
Dallas, TX, United States	02/22/2018	7:40 P.M.	Origin Scan
	02/22/2018	4:24 P.M.	Pickup Scan

02/22/2018 1:32 P.M. Order Processed: Ready for UPS

▼ Additional Information		
Reference Number(s):	10-000020060 10-SO616218	
Shipment Category:	Package	
Shipped/Billed On:	02/22/2018	
Weight:	9.00 lbs	

? Customer Service

United States



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-51			111	n	

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Severe Weather Impacting Areas of Pennsylvania ...More (/us/en/service-alerts.page?id=alert1).

QUICK START ▼



Home (/us/en/Home.page?) > Tracking (/us/en/services/tracking.page?) > Track & Tracking History

Tracking

Tracking Number

Track

View Tracking History (/WebTracking/track?loc=en_US)

Other Trac

127153392998555871

Add Description

Deliverari 🕢 **Special Instructions:** Signature Required ? Delivered On: Friday, 02/23/2018 at 8:50 A.M. Notify me with Updates Left At: Report a Claim Front Desk Received By: **BRAMLETT DILLON GAGE 000328**

3/7/2018 .

Tracking: UPS



Proof of Delivery [2]

Shipment Progres	▼	' Shipment	Progress
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What's This? ①

LOCATION	DATE	LOCAL TIME	ACTIVITY
BIRMINGHAM, AL, US	02/23/2018	8:50 A.M.	Delivered
	02/23/2018	7:55 A.M.	As requested, the UPS My Choice® delivery change was comp
	02/23/2018	6:58 A.M.	Destination Scan
	02/23/2018	6:11 A.M.	Arrival Scan
	02/23/2018	5:47 A.M.	Departure Scan
	02/23/2018	5:07 A.M.	Arrival Scan
Louisville, KY, United States	02/23/2018	4:53 A.M.	Departure Scan
	02/22/2018	8:53 P.M.	A UPS My Choice® delivery change was requested for this pac
Dallas, TX, United States	02/22/2018	7:40 P.M.	Origin Scan
	02/22/2018	4:24 P.M.	Pickup Scan
United States	02/22/2018	1:36 P.M.	Order Processed: Ready for UPS

Additional Information

Reference Number(s):

10-000020062

10-SO616218

Shipment Category:

Package

Shipped/Billed On:

02/22/2018

Weight:

9.00 lbs





3/7/2018

Tracking: UPS

1/1



Severe Weather Impacting Areas of Pennsylvania ... More (/us/en/service-alerts.page?id=alert1)

QUICK START ▼



Home (/us/en/Home.page?) > Tracking (/us/en/services/tracking.page?) > Track & Tracking History

Tracking

Tracking Number

Track

<u>View Tracking History</u> (/WebTracking/track?loc=en_US)

Other Trac

1Z7153392997912683

Add Description

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Signature Required ①	
Delivered On:	
Friday, 02/23/2018 at 8:50 A.M.	an are Miller to

Left At:

Front Desk

Report a Claim

Notify me with Updates

Received By:

BRAMLETT

DILLON GAGE 000330

135



Proof of Delivery

▼	Shipment Progres	SS
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What's This? ①

LOCATION	DATE	LOCAL TIME	ACTIVITY
BIRMINGHAM, AL, US	02/23/2018	8:50 A.M.	Delivered
	02/23/2018	7:29 A.M.	As requested, the UPS My Choice® delivery change was comp
	02/23/2018	6:58 A.M.	Destination Scan
	02/23/2018	6:11 A.M.	Arrival Scan
	02/23/2018	5:47 A.M.	Departure Scan
	02/23/2018	5:07 A.M.	Arrival Scan
Louisville, KY, United States	02/23/2018	4:53 A.M.	Departure Scan
	02/22/2018	8:50 P.M.	A UPS My Choice® delivery change was requested for this pac
Dallas, TX, United States	02/22/2018	7:40 P.M.	Origin Scan
	02/22/2018	4:24 P.M.	Pickup Scan
United States	02/22/2018	1:39 P.M.	Order Processed: Ready for UPS

Additional Information

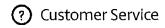
Reference Number(s): 10-000020065

10-SO616218

Shipment Category: Package

Shipped/Billed On: 02/22/2018

Weight: 9.00 lbs





17			

1/1



Severe Weather Impacting Areas of Pennsylvania ... More (/us/en/service-alerts.page?id=alert1)

QUICK START ▼



<u>Home (/us/en/Home.page?)</u> > <u>Tracking (/us/en/services/tracking.page?)</u> > Track & Tracking History

Tracking

Tracking Number

Track

<u>View Tracking History</u> (/WebTracking/track?loc=en_US)

Other Trac

1Z7153392998320909

Add Description

·	Delivered 🥥
Special Instructions:	
Signature Required ①	
Delivered On:	
Friday, 02/23/2018 at 8:50 A.M. Left At:	Notify me with Updates

Report a Claim

Received By:

BRAMLETT

Front Desk

DILLON GAGE 000332



Proof of Delivery [2]

▼ Shipment Progress	What's This?

LOCATION	DATE	LOCAL TIME	ACTIVITY
BIRMINGHAM, AL, US	02/23/2018	8:50 A.M.	Delivered
	02/23/2018	8:47 A.M.	As requested, the UPS My Choice® delivery change was comp
	02/23/2018	6:58 A.M.	Destination Scan
	02/23/2018	6:11 A.M.	Arrival Scan
	02/23/2018	5:47 A.M.	Departure Scan
	02/23/2018	5:07 A.M.	Arrival Scan
Louisville, KY, United States	02/23/2018	4:53 A.M.	Departure Scan
	02/22/2018	8:51 P.M.	A UPS My Choice® delivery change was requested for this pac
Dallas, TX, United States	02/22/2018	7:40 P.M.	Origin Scan
	02/22/2018	4:24 P.M.	Pickup Scan
United States	02/22/2018	1:41 P.M.	Order Processed: Ready for UPS

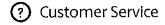
Reference Number(s): 10-000020068

10-SO616218

Shipment Category: Package

Shipped/Billed On: 02/22/2018

Weight: 7.00 lbs





Affidavit	PNCBANK
Chack the type of claim that is being made: © Forged/Unauthorized Maker Signature D Forged/Unauthorized Endorsement	□ Counterfeit Cheok □ Unauthorized Remotely Generated Check
Slate/Commonwealth/District of Alabama County/Parish Scfffison Lausic Brantett	
examined: Bramlett	, being duly sworn according to law, state that I have
Check# Check 847 Payee and/or endorsed by DILLON GAGE	\$ 655,000.00 \M(RIE Maker
(Use a separate affidavit for each check.)	KENNETH BRAMLETT
drawn on PNC Bank, N.A. and state that the signature or authorized or ratified by me and the withdrawal, de authorized and was made without my knowledge or or the state of th	posit, transfer or receipt of funds of said item was onsent.
I turther state that the withdrawal, daposit, trans other than myself, and that I have in no manner whats payment of the foregoing check or item. I have no kno endorsement or negotiation of such check or item exc	Wiedge or information concerning the origination
I will, if necessary, voluntarily assist PNC Bank a participate as a witness in any civil or criminal actions I further state that this affidavit may be furnished	s relating to this matter, to third parties, including other banks in the check
coversion broceas audior the botson that cleafedisian	ed the unauthorized as part of its investigation.
i understand that false statements in this affidavit	
Mailing Address and Phone Number of Authorized Sigi	Mer: Signature of Authorized Signer +
lame Lauric Bramlett Irael 2933 Canterbury Ily Biraigham State AL Zlp Gode 35/223 Oli)	Print Name (and Tille, If epplicable)
UBSCRIBED AND SWORN bolore me on Itile 26 th	
Plary Public My Commission expires	Name of Business (If applicable)
AL *Please	mall this original & any other supporting documents to:
ASMS07A-0218	PNC BANK, N.A. EFG K1-K201-08-1 101 South Fifth Street Louisville, KY 40202
"William ming	

Case 3:18-cv-01555-X Document 36-2 Filed 04/23/19 Page 160 of 200 PageID 428

Advice for Unpaid Deposited Items For Account No

4841

03/01/2018

The following items have been returned

We are charging your account for items returned unpaid as listed below. Applicable service fees will appear on your monthly analysis statement.

Items:

Total:

655,000.00

(TX21)

DILLON GAGE INCORPORATED OF DALLAS 15301 DALLAS PKWY STE 200 ADDISON, TX 75001-4668

(*) Indicates Redeposited Item

COMPASS BANK

RETURNS DEPARTMENT

PO BOX 10566

BIRMINGHAM AL 35296

AMOUNT

SEQUENCE ITEM ACCOUNT CHECK#

RETURN REASON:

ITEM R/T

MAKER:

655000.00

0067880353

4582

0000000000

FORGED COUNTERFEIT WB

08300010

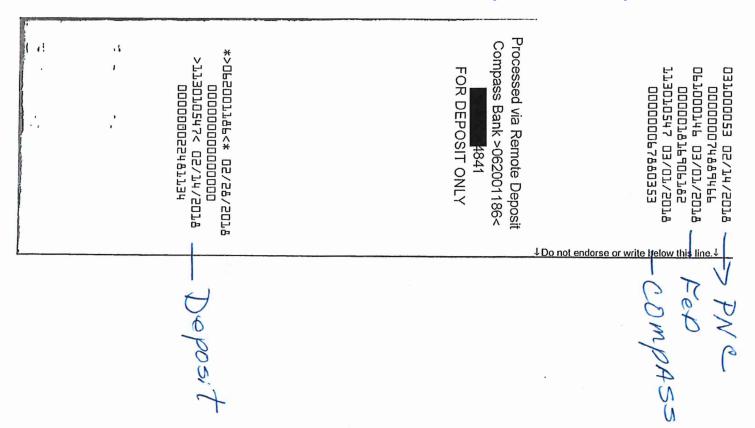
000000000000000 05/59/5079 *0P500779P*

This is a LEGAL COPY of your check. You can use it the same way you would use the original

RETURN REASON (5)

//

=0		, ♦ -		
/14/2018 1134	KENNETH W BRAMLETT LAURIE W BRAMLETT 2933 CANTERBURY RD BIRMINGHAM, AL 36223-1203	029977	02-13-18	647 21-10/830 724 Date
05/ 154 B	Pay to the Dillon G	age	****	1\$ 655,000,00
다음 다음	Six hundred and		ousand 00/10	D Dollars
17054 1000C	O PNCBANK	,		COURSE IN SAME
	PNC Rank, N.A. 050		Laur 7	Sumtest
		4582#	0647	* C ###733
PARAME	20.2			
		4 5 8 2 1 1 0	364 7	,'OO & S SOOOO.



Case 3:18-cv-01555-X Document 36-2 Filed 04/23/19 Page 163 of 200 PageID 431

From:

VERONICA MALIAN

To:

accountingmetalsgr@dillongage.com

Date:

Thursday, March 01, 2018 1:06:00 PM

I have a Large \$ notice to report. This is for notification purposes only.

Account #:4841

Amount \$:655,000.00

Reason: Unauthorized check

Check #:647

Maker: Kenneth Bramlett

Client :Dillon Gage

Bank: PNC Philadelphia

Maker's account #:

Thank you

Veronica



Veronica Malian Middle Market Banking Group Relationship Support Specialist 8080 N Central Expressway Suite 1500 Dallas, TX 75206 Ph. 972-705-8968 Fax 9727353518 veronica malian@bbva.com

"Alone we can do so little, together we can do so much"

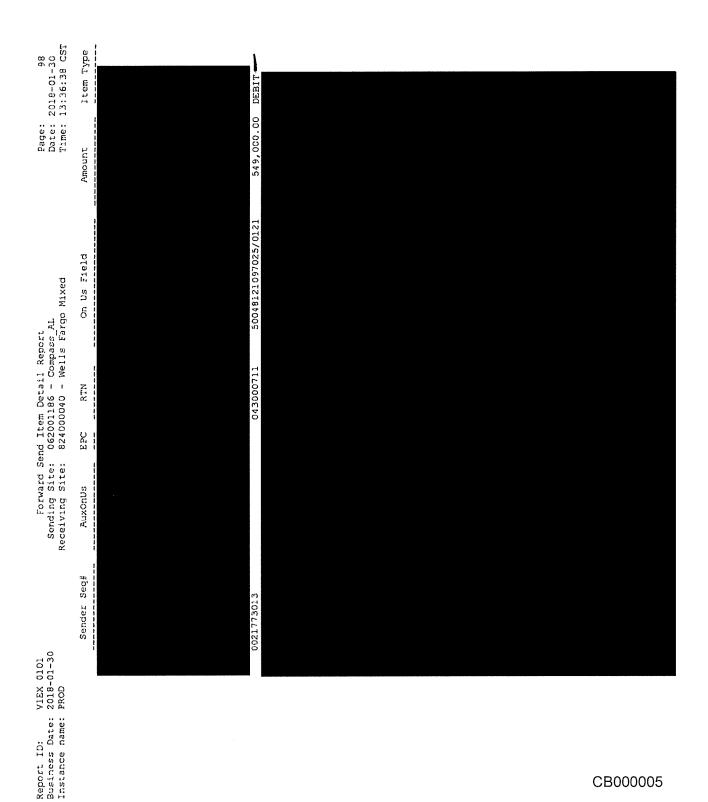
For immediate assistance or pay downs on lines of credit please contact Business Relationship Services at 866-876-4922 or

NTexasBRSclientservices.us@bbva.com



For Line of Credit Advance requests please contact ldfccandiadvancespayoffs.us@bbva.com

LAURIE 2933 CA	TH W BRAMLETT W BRAMLETT NTERBURY RD AIN BROOK AL 35223-1203	0299	1-29-	121 8-71/430 Date
Pay to the	order of Dillon	Gage	and the second	\$ 549,000.40
Five	e hundred a	nd forty	nine thousa	and of abollars is failured to the state of
Q 1	PNCBANK			
Kentuck	nk, N.A. 050 (Y		Kau	1 Muntit
For	P. The state of th		70 25 0 1 2 1	
tion t				
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3/9/2018

Bbva.com Mail - Large \$



MELISSA BELL <mbell@bbva.com>

Large \$

1 message

TOMIKO MOORE <tomiko.moore@bbva.com>

Thu, Mar 8, 2018 at 10:18 AM

To: STACEY JUDD <stacey.judd@bbya.com>, DEBRA H BAILEY --- <debra.bailey@bbva.com>
Cc: AVALYN S HOWARD --- <avaina.howard@bbva.com>, JAMIE R PATE --- <jamie.pate@bbva.com>, MELISSA A BELL --- <mbell@bbva.com>, RACHAEL D BEACH --- <rachael.beach@bbva.com>, TRACY L JENNINGS --- <tracking.pennings@bbva.com>, W QUEEN SMITH DIGGINS --- <queen.smith@bbva.com>

I have a Large \$ notice to report. This is for notification purposes only.

Account #:

: 4841

Amount \$:549,000.00

Reason: Forged counterfeit W/B

Check #:11

Maker: Kenneth & Laurie Bramlett

Client: Dillon Gage

Bank: PNC Bank

Maker's account #

7025

BBVA Compass

Tomiko Moore

Engineering Operations - Risk & Control - Returns Sr Reconcilement Clerk Tel. 205-297-5173 - tomiko.moore@bbva.com Brock Center - 701 32nd Street South, Birmingham, AL 35233 AL-BI-SC-RET

Case 3:18-cv-01555-X Document 36-2 Filed 04/23/19 Page 168 of 200 PageID 436

3/8/2018

EARNS Items Received - Batch Kuu/uu055

ALLKA MURPUR

Maker:

Payee:

kenneth w & lauric w bramlett:

dillon gage

Drawee MICR:

043000711

Drawee Bank:

Maker Acct #:

Check Number:

Check Amount:

PNC BANK

0121

K

First Dep. MICR:

062001186

Branch:

Depositor:

dillon gage

na

7025

Deposit Date:

Tuesday, March 06, 2018

Depositor Acct #:

na na

Trace/Proof:

Trace/F10

Transaction #:

114652

Bank to Notify:

REFER TO MAKER 062001186

\$549,000.00

Contact:

RETURN ITEM DEPT.

Remarks:

Reason:

Fuged Cante feet U Contact Phone:

215-749-7483



Forged Signature / Endorsement Unauthorized Signature Counterfeit Check Unauthorized Remotely Generated Check

AFFIDAVIT

Check the type of claim that is being made:	
Forged/Unauthorized Maker Signature	☐ Counterfeit Check
Forged/Unauthorized Endorsement	Unauthorized Remotely Generated Check
State/Commonwealth/District of Alabama	County/Parish JlffWSON
I, Laurie Bramlett, bei	ng duly sworn according to law, state that I have examined:
Check # Date on Check Amount Page	yee and/or Endorsed by Maker
1-29-18 549,000. T	Dillon Gage Laurie Bramlett
drawn on PNC Bank, and state that the signature of ratified by me and the withdrawal, deposit, transfer o	my name or other name was not made by me or authorized or r receipt of funds of said item was unauthorized and was made
and that I have in no manner whatsoever received any	or receipt of funds was made by some person other than myself proceeds or benefit from the payment of the foregoing check or g the origination, endorsement or negotiation of such check or
in any civil or criminal actions relating to this matter.	
Mailing Address and Phone Number of authorized Signer:	
Name Laurie Bramlett	- Claunie Thamlett
Street 2933 canterbury Road	Signature of Authorized Signer
City/10UNtaln Brook, State 17 Zip Code 352 Tel: (205) 492-2151	23 Laurie Bramlett
200 (- 9) / /	Print name (and Title, if applicable)
SUBSCRIBED AND SWORN before me on	<i></i> ⊿
this 14 day of March, 201	<u>¥</u> ,
Notary Public My Commission expires: July 07, 202	Name of Business (if applicable)
Notary Public My Commission expires: July 07, 202 SEAL NICOLE W	ay:
TOTAPL ROLL	*Please mail this original & any other supporting documents to PNC BANK, N.A
EFORM107283-01129-01-01-01-01-01-01-01-01-01-01-01-01-01-	DRU/WOE K1-KHDQ-05-1 500 W. Jefferson Street
EFORM107283-01787, STATE ATMINISTRA	Louisville, KY 40202 DILLON GAGE 000309



1700 Pacific Avenue Suite 4650 Dallas, Texas 75201 P: 214.880.9600 F: 214.481.1844 www.HedrickKring.com

April 16, 2018

VIA E-MAIL

JLT Specialty Limited
Shahid Qaiser@JLTGroup.com
Nelson Macwan@JLTGroup.com

Re: Bramlett packages claim.

Dear Mr. Qaiser and Mr. Macwan:

My firm has been retained by Dillon Gage Incorporated of Dallas ("Dillon Gage") in connection with its claim against Insurers at interest, subscribing to Policy No. B0901EE1701590000 (the "Insurers") for ten packages containing gold coins shipped via UPS to Kenneth Bramlett but diverted and stolen by an unknown criminal before reaching their addressee. The claim arises under the Market Reform Contract covering period 12 May 2017 to 12 May 2018.

I understand from your correspondence with Dillon Gage's broker that the Insurers have taken the position that Dillon Gage's coverage is limited to the endorsement under the Invalid Payments Extension Clause on page 15 of 34 for \$12,500 of liability. However, that endorsement as well as the Invalid Payments Exclusion Clause on page 18 of 34 are inapplicable to these losses. The forged checks drawn on the accounts of Kenneth and Laurie Bramlett are neither the "direct" nor "consequential" cause of Dillon Gage's losses. Dillon Gage incurred losses because an unknown criminal or criminals 1) logged into UPS' system and diverted the deliveries from Kenneth Bramlett's residence to a UPS store, and then 2) stole the packages addressed to Kenneth Bramlett from the Alabama UPS location.²

Dillon Gage would have incurred the same loss even had the checks been truly drawn on the Bramletts' joint account, because risk of loss remained with Dillon Gage until the customer took possession. In other words, Dillon Gage was required to ship the product to Kenneth Bramlett, and would have suffered no loss except that an unknown criminal, not Kenneth Bramlett, took the packages. Texas law recognizes an insurer's liability when a covered and excluded perils

¹ This revised letter is made at the request of JLT Specialty Limited but without waiver of Dillon Gage's rights against it under Texas law.

² Dillon Gage has a copy of Kenneth Bramlett's driver's license. He appears to be a male of Caucasian ancestry. The unknown criminal who stole the 10 packages of Dillon Gage's product appears on videotape at the UPS office to be of African ancestry. Therefore, Dillon Gage can show with a certainty that the addressee of the packages did not obtain them by means of a forged check.

JLT Specialty Limited April 16, 2018 Page 2

separately and independently cause a loss. See Guar. Nat. Ins. Co. v. N. River Ins. Co., 909 F.2d 133, 137 (5th Cir. 1990). The unknown criminal's actions in diverting the UPS packages from Kenneth Bramlett's home and then stealing them from the UPS store were separate and independent causes of Dillon Gage's "physical loss" of the ten packages. Dillon Gage has \$200,000 of coverage under Section D for each of the ten packages, subject to a \$10,000 deductible. Dillon Gage will cooperate with the Insurers to determine the Market Values as per 2nd London Fix on February 12, 2018 and February 22, 2018 plus 2% of the lost product, but requires that the Insurers admit coverage under the Section D Shipping endorsement for the losses.

Please contact me promptly if you would like to discuss this matter further.

Sincerely,

/s/ Laura M. Fontaine

Laura M. Fontaine

cc: Alisa Moen (via e-mail)

Jon Christiansen (via e-mail)



26th April 2018

Mr Shahid Qaiser JLT Specialty Ltd St Botolph Building 138 Houndsditch London EC3A 7AW

(sent via email only: Shahid Qaiser@iltgroup.com)

Re:

Insured:

Dillon Gage Incorporated of Dallas (Dillon Gage)

Policy No.:

B0901EE1701590000 ("Policy")

Matter:

Theft of Gold Coins

UCR's:

B0901EF1701590004 & B0901EF1701590007

Dear Mr Qaiser,

We write in response to Hedrick Kring PLLC's letter dated 16th April 2018, regarding the above referenced matter. Underwriters respectfully disagree with the coverage position set forth in said letter.

As you are aware, the events leading to and resulting in the theft of eight gold coin packages included the following:

- The filling out of an online application twice using Kenneth Bramlett's personal information;
- The making of fraudulent/dishonest payments using Kenneth and Laurie Bramlett's cheque/account;
- Altering of the UPS shipping instructions to redirect delivery from the original delivery location; and
- The physical taking/stealing the packages from the UPS facility in Alabama.

Underwriters' position is that the *Invalid Payments Exclusion Clause* on page 18 of the policy applies to exclude coverage for this claim. The exclusion reads in pertinent part as follows:

SECTION D - Standard General Exclusions

Invalid Payments Exclusion Clause

Notwithstanding anything contained herein to the contrary, this contract excludes any claim in respect of the property insured hereunder, where the loss has been sustained by the Insured consequent upon handling over such Insured property to any third party against payment by:

Cheque...where such Cheque...shall prove to be false, fraudulent or otherwise invalid or uncollectible for any reason whatsoever.

Ark Syndicate Management Limited

30 Fenchurch Avenue, London EC3M 5AD

Telephone

+44 203 023 4020

Fax

+44 203 023 4000

Email Website Info@arkunderwriting.com www.arkunderwriting.com



However, Underwriters recognize that the Policy includes the *Financial Crime – Invalid Payments Extension Clause* on page 15 of the policy, which specifically identifies and sets forth an exception to the Exclusion Clause, as follows:

SECTION B – Contract Extensions Financial Crime – Invalid Payments Extension Clause

Notwithstanding the Invalid Payment Exclusion Clause contained herein, it is understood and agreed that coverage hereunder is extended to cover physical loss of insured interest as a direct result of any fraudulent or dishonest payment(s). Underwriters liability hereunder is limited to USD \$12,500 each and every loss and in the aggregate during the policy period and subject to a deductible of USD 1,000 each and every loss or series of losses.

Texas courts interpret insurance policies according to general rules of contract construction. If policy language can be given a definite or certain legal meaning, it is not considered ambiguous and is construed as a matter of law. All parts of the contract must be read together, striving to give meaning to every sentence, clause, and word to avoid rendering any portion inoperative or meaningless and to ascertain the true intent of the parties as expressed in the instrument.

Our understanding of the 16th April 2018 letter, is that Dillon Gage takes the position that neither the exclusion clause nor the extension clause apply here because the forged cheques did not cause or result in the loss. Underwriters disagree though, and believe that in taking this position, Dillon Gage fails to give effect to each provision, therefore rendering the language meaningless. Underwriters disagree with Dillon Gage's argument as regards causation – that the forged cheques drawn on the accounts of Kenneth and Laurie Bramlett are neither the "direct" nor "consequential" cause of Dillon Gage's losses, and that there were other independent and separate causes.

The events involved in the theft of the coins at issue clearly demonstrate a continuing course of conduct, and did not occur in a vacuum. Each of the events, most specifically the fraudulent or dishonest payments, caused and contributed to the ultimate losses. In fact, Dillon Gage originally provided that pursuant to its own policies and procedures, it would not have sent the coins via UPS had it not first confirmed that the fraudulent cheques had posted. The fraudulent payments, in addition to the delivery changes and then the actual, physical taking of the packages, must all be considered together under the circumstances. Just because Dillon Gage was not originally aware that the payments were fraudulent or dishonest does not remove that cause from the course/chain of events which led to the losses or somehow take the fraudulent payments out of the scope of the causation analysis.

Dillon Gage waited many days after receipt of the online applications and the fraudulent cheques before issuing invoices and preparing the coins for transport. Nothing would have been shipped if Dillon Gage had not assured itself of payment first. But for the stolen cheques actually being posted to the account

Ark Syndicate Management Limited

30 Fenchurch Avenue, London EC3M 5AD

Telephone +

+44 203 023 4020 +44 203 023 4000

Email info@arkunderwriting.com Website www.arkunderwriting.com



and/or clearing the bank, no insured property would have been shipped for the thief to subsequently take possession. Therefore the proximate cause of the losses were the fraudulent payments.

The interpretation of the policy put forward in the Hedrick Kring's letter would render the Invalid Payments provisions meaningless, which would clearly not be the intent of Underwriters, and would not be consistent with the law in Texas.

As we have previously stated, we accept that Dillon Gage has limited coverage for these claims under the Financial Crime – Invalid Payments Extension clause. Regretfully the policy can not provide any further indemnity in this instance. Should you have any further information you believe may alter our position, please forward to us for our review.

Yours sincerely,

Philip Christian

Senior Claims Adjuster

30 Fenchurch Avenue, London EC3M 5AD

Telephone

+44 203 023 4020

Fax

+44 203 023 4000

Email Website info@arkunderwriting.com www.arkunderwriting.com

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UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS

DILLON GAGE INCORPORATED OF DALLAS,
Plaintiff,

V.

CIVIL ACTION NO. 3:18-cv-01

CERTAIN UNDERWRITERS AT LLOYD'S SUBSCRIBING TO POLICY No. EE1701590, Defendants.

VIDEOTAPED DEPOSITION
OF
LAURIE BRAMLETT

STIPULATIONS

IT IS STIPULATED AND AGREED, by and between the parties, through their respective counsel, that the deposition of LAURIE

BRAMLETT, may be taken before Dena W. Campbell at the offices of Cory Watson, 2131 Magnolia

Avenue, Suite 200, Birmingham, Alabama, on the 26 day of February 2019, commencing at 4:39

p.m.

IT IS FURTHER STIPULATED AND AGREED that the signature to and the reading of the deposition by the witness is WAIVED said deposition to have the same force and effect as



Page 2 if full compliance had been had with all laws and rules of court relating to taking of depositions. IT IS FURTHER STIPULATED AND AGREED that it shall not be necessary for any 5 objections to be made by counsel to any questions, except as to form or leading 7 questions, and that counsel for the parties may 8 make objections and assign grounds at the time 9 of the trial, or at the time said deposition is 10 offered in evidence, or prior thereto. 11 12 13 14 15 16 17 18 19 20 21 22 23



```
Page 32
               If you'll look at Exhibit No. 1 for me
1
        0.
     again, did you fill out an online application
 2
     with Dillon Gage?
 3
        Α.
               No.
 5
               Okay. If you look at the top, the
        Ο.
     subject says, "New Online Application
 6
     Submission." Do you see that?
        Α.
               Uh-huh.
               Did you fill out that information on
     the Dillon Gage website or on any type of
10
     application through Dillon Gage?
11
        Α.
               No.
12
13
        Q.
               Okay.
               Never heard of Dillon Gage.
14
        Α.
               So is it your position that somebody
15
        Q.
     used your husband's and/or your identifying
16
17
     information to fill this out?
        Α.
               Yes.
18
               Let's look at -- let's look at Exhibit
19
         Q.
                   It's the two affidavits, correct?
20
     No. 5 again.
21
        Α.
               Okay.
               At the top, it says, on both of them
22
         Q.
23
     -- have you read through these?
```



Page 33 Have I read these? 1 Α. Yes. 0. I looked at them when they gave them 3 Α. to me to sign. So you looked at them -- you read them 5 0. before you signed them, correct? 6 They're just saying that we 7 Α. Yes. didn't write these checks. 8 Okay. And is that the truth? Q. 10 Α. Yes. Up at the top, it says, "Check the 11 Q. type of claim that is being made, " and what is 12 checked on there? 13 "Forged unauthorized maker signature." 14 Α. Is that what happened? That's the 15 Q. truth? 16 17 Α. Yes. Okay. And both of the affidavits read 18 similarly in saying -- down at the bottom, it 19 20 says that the signature -- hold on. It says that the check, Check 121 -- let's look at 309 21 first, the first page. It says Check 121, date 22 of check 1-29-18, in the amount of \$549 paid to 23



Page 34 Dillon Gage, and the maker is Laurie Bramlett. Did I read that correctly? 549,000. Α. 3 549,000, excuse me. Did I read that Q. 5 correctly other than that, with that correction? 6 I think so. Α. And then it says, "Drawn on PNC Bank." 8 Q. It states that, "The signature of my name or other name was not made by me or authorized or 10 ratified by me, and the withdrawal, deposit, 11 transfer, or receipt of funds of said item was 12 unauthorized and made without my knowledge or 13 consent." Did I read that correctly? 14 I think so. 15 Α. Is that true? 0. 16 17 Α. Yes. Okay. And that it says you further 18 Q. 19 state the withdrawal, deposit, transfer, receipt of funds was made by some other person 20 other than myself. Did I read that correctly? 21 Α. Yes. 22 23 Q. And is that true?



```
Page 35
        Α.
 1
               Yes.
               And that, "I have in no manner
        Q.
     whatsoever received any proceeds or benefit
 3
     from the payment of the foregoing check or
     item." Is that true?
 5
        Α.
              Yes.
 6
               And last sentence, "I have no
 7
        Ο.
     knowledge or information concerning the
 8
     origination, endorsement, or negotiation of
     such check or item except as follows. If none,
10
     state none." Is that -- did I read that
11
12
     correctly?
13
        Α.
            Yes.
               And is that true?
14
        Q.
        Α.
               Yes.
15
               And was -- these affidavits were made
16
        Q.
17
     at the request of PNC Bank?
        Α.
               Yes.
18
               And you did ultimately get money back
         Q.
19
     into both accounts?
20
               Yes.
21
        Α.
               Right?
22
        Q.
               Yes.
23
         Α.
```



```
Page 36
               The $549 went back into one account,
 1
         0.
     and the $655,000 went back into another
 2
     account; is that right?
 3
               Yes.
         Α.
               Sitting here today, do you intend to
 5
         Q.
     make any changes to either of these
 6
     affidavits --
 7
         Α.
               No.
               -- in Exhibit 5?
 9
         Q.
         Α.
               No.
10
               Did you communicate by email with
11
         Q.
     anyone from Dillon Gage ever?
12
13
         Α.
               No.
               And did you authorize anybody to
14
     change a delivery location on any packages sent
15
     by Dillon Gage?
16
               Never ordered anything from Dillon
17
         Α.
     Gage.
18
               Okay. So is it your position,
19
         Q.
     Mrs. Bramlett, that there was a perpetrator or
20
      a criminal that used your identifying
21
      information to perpetrate a crime here?
22
         Α.
               Yes.
23
```



Page 1

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

DILLON GAGE INCORPORATED DALLAS

* CAUSE NO. 3:18-CV-01555 VS.

CERTAIN UNDERWRITERS AT LLOYD'S SUBSCRIBING TO POLICY NO. EE1590 AND UPS

CAPITAL INSURANCE AGENCY, INC.

ORAL AND VIDEOTAPED DEPOSITION OF KRISTOPHER VECCHIO MARCH 25, 2019

ANSWERS AND DEPOSITION OF KRISTOPHER VECCHIO, produced as a witness at the instance of the Plaintiff, taken in the above-styled and -numbered cause on the 25th day of March, 2019, at 9:11 a.m., before Susan M. Foreman, a Certified Shorthand Reporter in and for the

Page 41

- 1 Dillon Gage's office; is that correct?
- 2 A. If Dillon Gage hasn't prepared any shipments
- 3 that day, then you're correct, there would be nothing
- 4 for UPS to pick up from Dillon Gage.
- O. Okay.
- 6 Has UPS ever had a situation where packages
- 7 are intercepted?
- 8 A. Yes.
- 9 Q. And you testified earlier that there have been
- 10 some issues involving Dillon Gage with -- with signature
- 11 issues, correct?
- 12 A. Correct.
- Q. Where a package was delivered without a
- 14 signature?
- 15 A. That's correct.
- 16 Q. Okay. And do you recall those circumstances
- 17 specifically?
- A. I recall some of the circumstances, yes.
- 19 Q. And do those involve deliveries to certain
- 20 locations where signatures weren't required by the
- 21 consignee?
- 22 A. I recall they were shipments that were being
- 23 delivered to a residence.
- Q. Okay. And, specifically, there -- packages
- 25 were left without a signature at a residence?

Page 42 That's correct. Α. 1 So it's true that even in situations where 2 ٥. signature is required, it has occurred that packages 3 have been left on a doorstep on occasion, true? 4 The request -- what I testified to earlier was 5 the request for a signature to be obtained was not being 6 relayed to UPS when the shipments were being manifested. 7 So were there any packages being left at the 8 residence? 9 There were. They were being left, in part, 10 because the labels did not indicate a signature was 11 required at the time of delivery. That was one of 12 the --13 And Dillon Gage -- I'm sorry. 14 Q. No, please, go ahead. 15 Α. And the labels are prepared by Dillon Gage, 16 0. 17 correct? Yes. 18 Α. So assume with me, Mr. Vecchio, that that. 19 situation occurred and the package is left at a 20 residence and the consignee is not home. Have you ever 21 seen where a package has been intercepted and stolen in 22 that situation? 23 I have seen examples of where a package was 24 Α. left without a signature at a residence and was claimed 25

Page 43 to not be received by the consignee. However, the term 1 "intercept" refers to a shipper-initiated action. 2 think it's important to clarify that an intercept does 3 not mean that the package went missing or was not 4 delivered successfully. But if your question is --5 Q. Okay. 6 -- have I seen examples of a package being 7 Α. released and the consignee stating that they have not 8 received it, yes, I have seen that. 9 That was a bad question. Thank you. 10 0. So it is a possibility that a package could 11 be released or has been in the past released to the 12 consignee at their residence, and then the package 13 disappears and the consignee does not receive the 14 package. Is that fair? 15 A. Yes, ma'am, it is. 16 17 0. Okay. Mr. Vecchio, I'll represent to you that 18 here, regarding the Bramlett packages, we understand 19 that someone was tracking these packages in question 20 carefully. Do you have any knowledge of that? 21 Can you be specific who was tracking them? 22 Well, I don't have the name of anybody. But do 23 Q. you have -- if you don't have any personal knowledge 24 regarding the tracking -- the tracking of these

Page 44 packages, that's okay. Just let me know. I'm just 1 asking you if you do have personal knowledge of the 2 tracking of the Bramlett packages. 3 I don't have any personal knowledge of tracking 4 5 them, no. Q. Okay. 6 In general, Mr. Vecchio, tracking a package 7 is fairly simple and easy to accomplish if you have the 8 Is that fair? tracking number. 9 A. Yes, that's correct. 10 11 0. Okay. And a person tracking a package at issue, 12 the Bramlett packages, for example, if they have the 13 tracking number, they would know where in -- in the 14 shipping process the packages were at any given time. 15 Is that fair? 16 Yes, it is. 17 Α. Okay. And, in fact, that is the purpose of 18 track -- of having a tracking number, correct? 19 Yes, ma'am, it is. 20 Α. 21 Q. Okay. So a person tracking a package would know 22 exactly where the package was going to be delivered, 23 correct? 24

A person tracking the package would have

Page 45

- 1 visibility to the delivery address, yes.
- 2 Q. And they would also know when the package would
- 3 be delivered, correct?
- A. They would know what the anticipated delivery
- 5 date is, that's correct.
- 6 Q. Okay. What about time, would they have an idea
- 7 of approximate time of delivery?
- 8 A. If the package is a next-day air service level,
- 9 it has a guaranteed commit time of 10:30 a.m.
- 10 A next-day air saver has a guaranteed
- 11 delivery time of 3:00 p.m. to a commercial address or
- 12 end of day to a residence.
- 13 If the package is not next-day air or
- 14 next-day air saver, there is no time-definitive delivery
- 15 window that one would be able to look at.
- 16 Q. Okay.
- 17 So, Mr. Vecchio, just to clarify, you were
- 18 discussing some issues of packages being able to be
- 19 changed via the My Choice system, the Dillon Gage
- 20 packages being able to be changed within My Choice
- 21 system earlier, correct?
- 22 A. Correct.
- Q. And you looked -- you were shown and -- and
- 24 looked through several e-mails, several exhibits,
- 25 earlier showing communications with Dillon Gage

	Page 46
1	regarding some of these issues, correct?
2	A. That's correct.
3	Q. And it seems like there was an issue with UPS
4	involving redirection even up until September of 2018;
5	is that is that correct?
6	A. There was an issue where a consignee was able
7	to request a hold for pickup, which was something that
8	we had tried to prohibit.
9	Q. Okay.
10	And during this time, obviously, by your
11	communications, Dillon Gage was aware that this was
12	occurring and was in contact with you directly at UPS to
13	try to correct the issue, correct?
14	A. That's correct.
15	Q. And you were trying to assist them and trying
16	to sort it out and get it corrected to their
17	satisfaction, correct?
18	A. That's correct.
19	Q. Okay.
20	MS. SWANSON: I think those are all the
21	questions I have for you. Thank you, Mr. Vecchio. I
22	appreciate your time.
23	THE WITNESS: You're very welcome. Thank
24	you.
25	MS. FONTAINE: Could we take a five-minute

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IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

DILLON GAGE INCORPORATED DALLAS

VS.

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- 15 A. That's correct.
- 16 Q. Okay. And do you recall those circumstances
- 17 specifically?
- A. I recall some of the circumstances, yes.
- 19 Q. And do those involve deliveries to certain
- 20 locations where signatures weren't required by the
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P	a	α	е	4	5
*	u	м	_	_	_

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